

BBVA Bancomer: A leading franchise in the Mexican market

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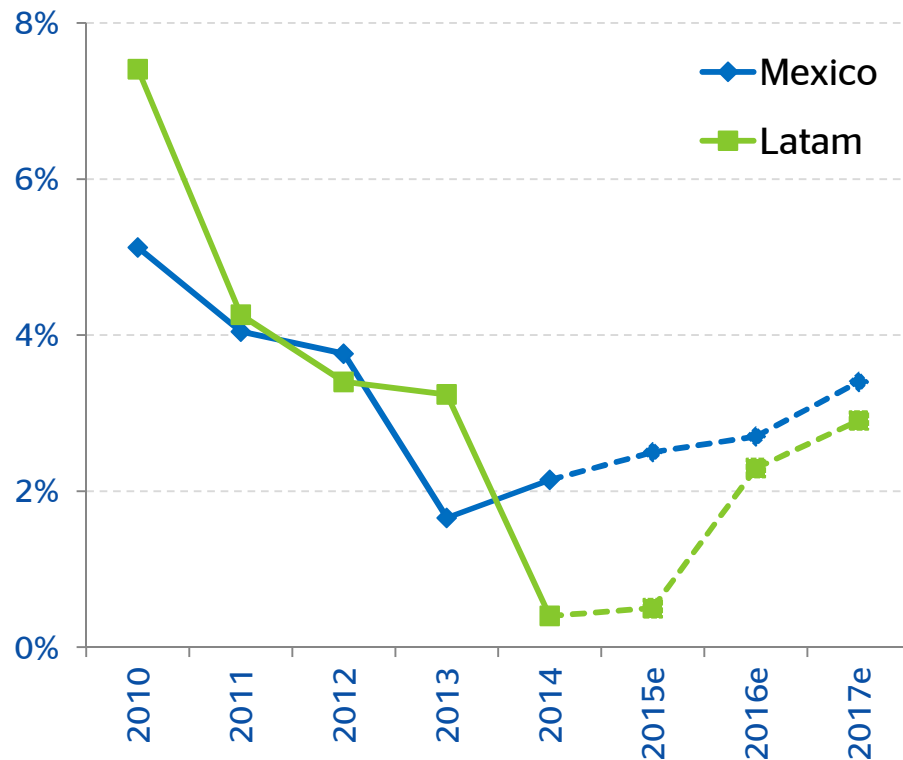
Disclosure:

Financial information contained in this document have been prepared in accordance with International Financial Accounting Standards (IFRS) accordingly Mexico consolidated vision. Figures shown differ from Mexican Banking GAAP (accounting principles and regulations prescribed by the CNBV for banks).

1 Mexico

In a complicated environment, Mexico is growing above some Latam economies

GDP Mexico vs GDP Latam
(annual change, %)



Latam = Argentina, Brazil, Chile, Colombia and Peru.

Source: INEGI and World Bank. Expectation with BBVA Research data.

Fundamentals

Moderate public debt levels

No major disequilibrium on the external accounts: **low current account deficit** and relevant foreign inflows

Floating exchange rate and a **credible central bank** that has contributed to **low levels of inflation**

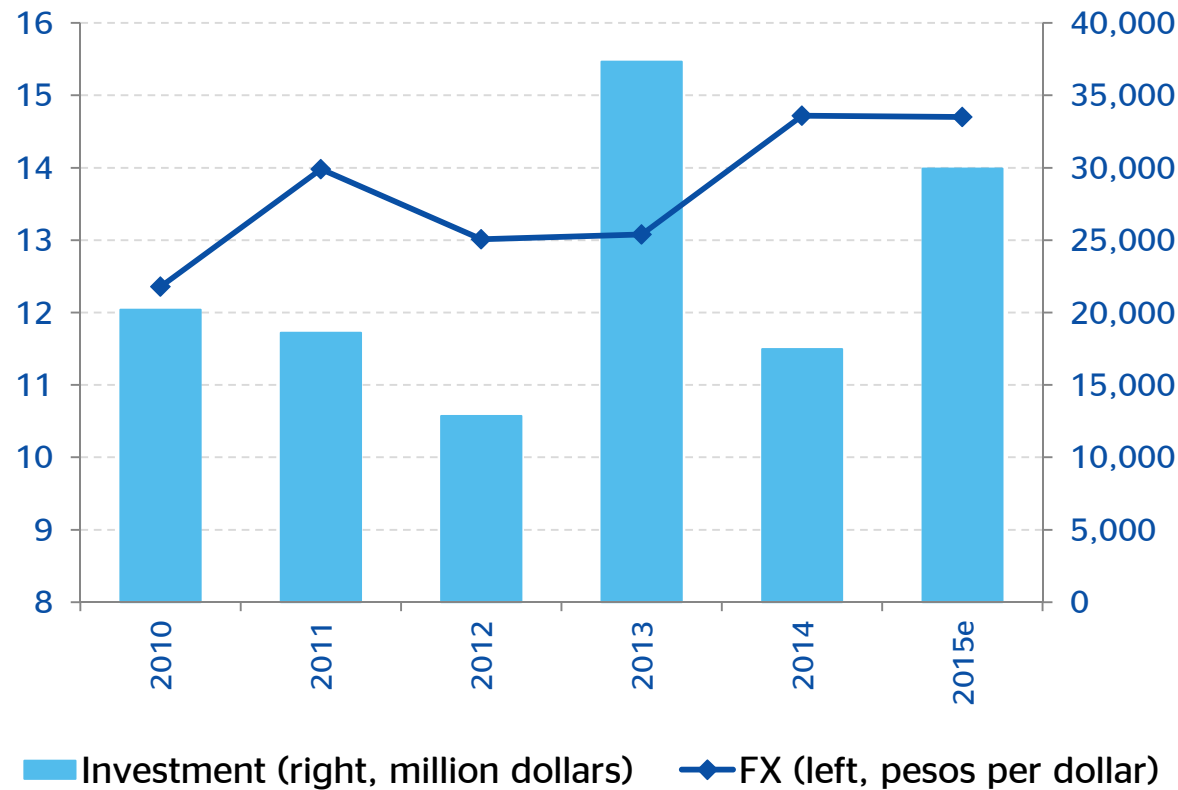
Relevant amount of liquidity in foreign currency: **international reserves** and IMF flexible credit line

Mexico has shown a reasonable adjustment in recent global volatility

Country	Change since December 31st, 2012 up to date		
	Exchange Rate (%)	Local 10-year Bond (bp)	5-year CDS (bp)
Mexico (A3/BBB+/BBB+)	21.6	88	33
Indonesia (Baa3/BBB-/BB+)	36.7	356	53
Turkey (Baa3/BBB-/BB+)	54.3	293	107
South Africa (Baa2/BBB/BBB-)	47.2	162	73
Brazil (Baa2/BBB/BBB-)	51.7	328	140
Russia (Ba1/BBB-/BB+)	83.4	272	236
Colombia (Baa2/BBB/BBB)	47.6	160	71

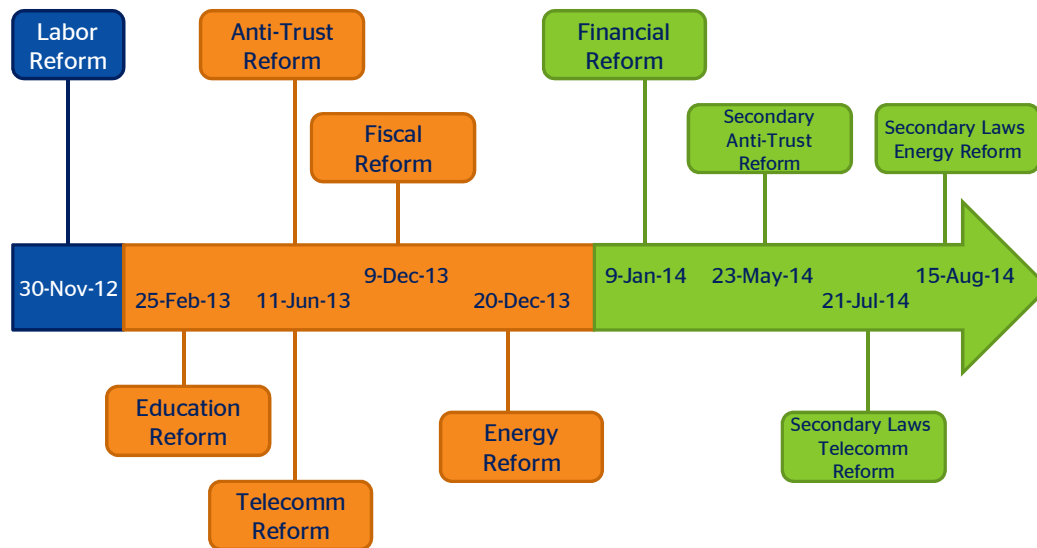
Despite the peso depreciation, foreign investment flows still high

FDI vs. Foreign Exchange Rate
(Million dollars vs. Pesos per dollar)

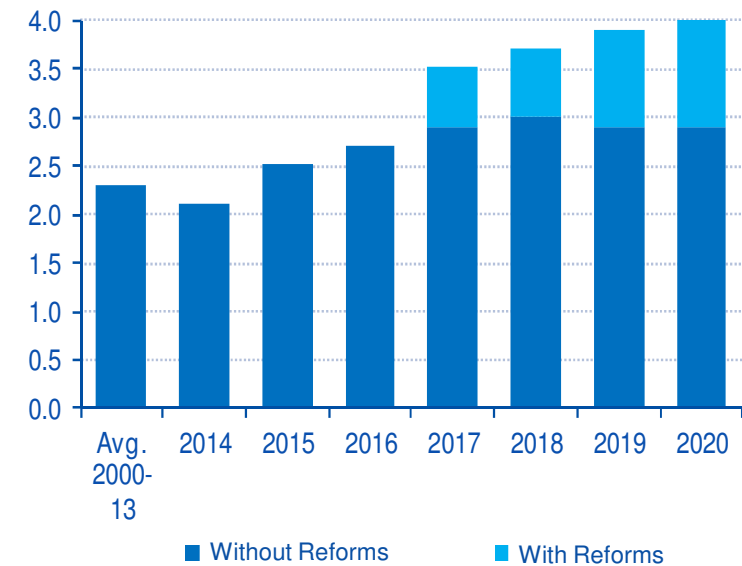


The floating exchange rate absorbs external shocks

Ambitious reform agenda to foster productivity and growth

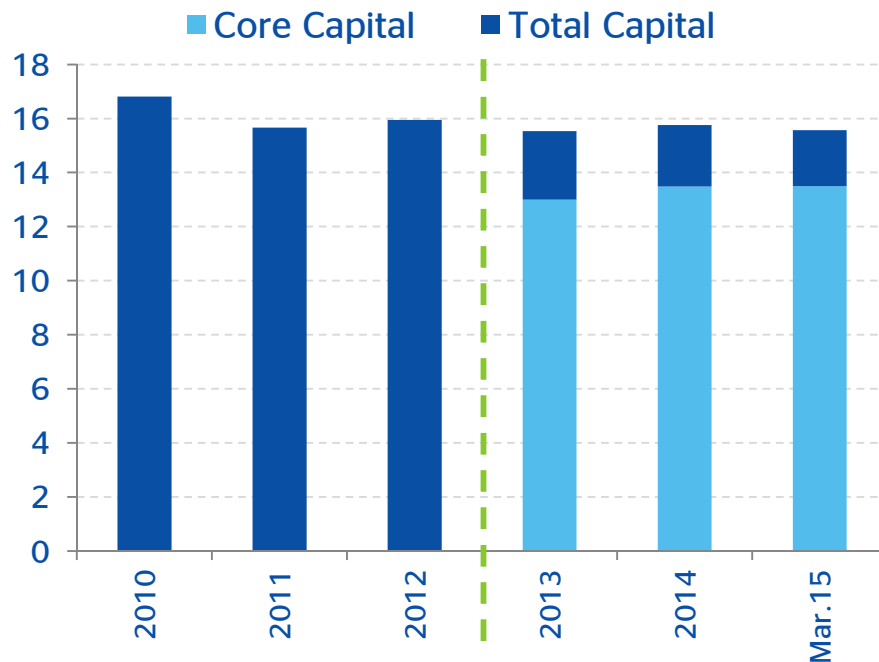


Mexico, mid term estimated GDP growth
YoY% change



Solid financial system with strict regulation standards

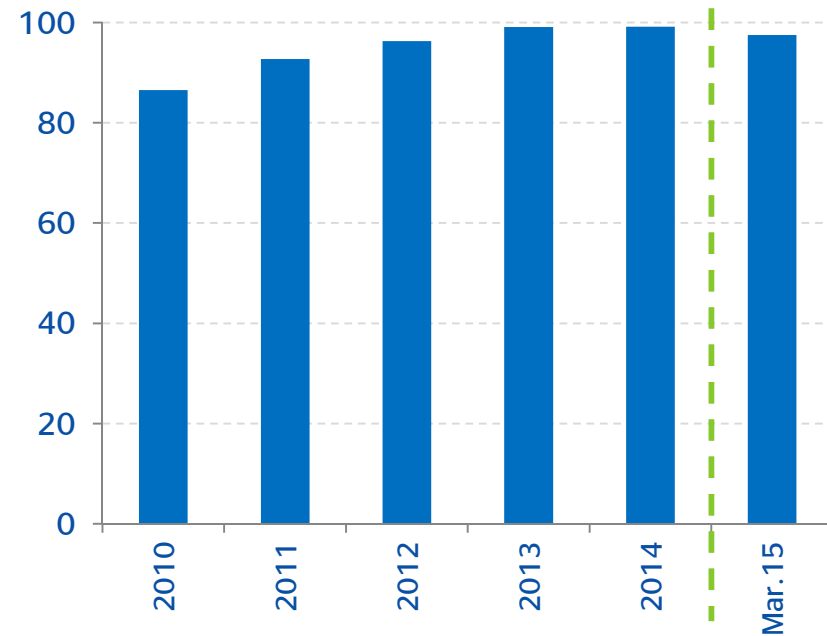
Total Capital Index (%)



Basel III Fully Loaded since 2013

Minimum requirements:
Total Capital 10.5% / Core Capital 7%

Loans / Deposits (%)



CCL (Local LCR) since 2015

Minimum requirement: 60%

BBVA is investing in Mexico

- 1 Solid macroeconomic fundamentals limit contagion from external shocks
- 2 Positive differentiation from other emerging markets
- 3 Structural Reforms to boost productivity and foster a higher long-term growth

2 Strategy

BBVA Bancomer is part of one of the most important financial groups...

BBVA Group: Present in 31 countries

673 €
Billion assets

7,360
Branches

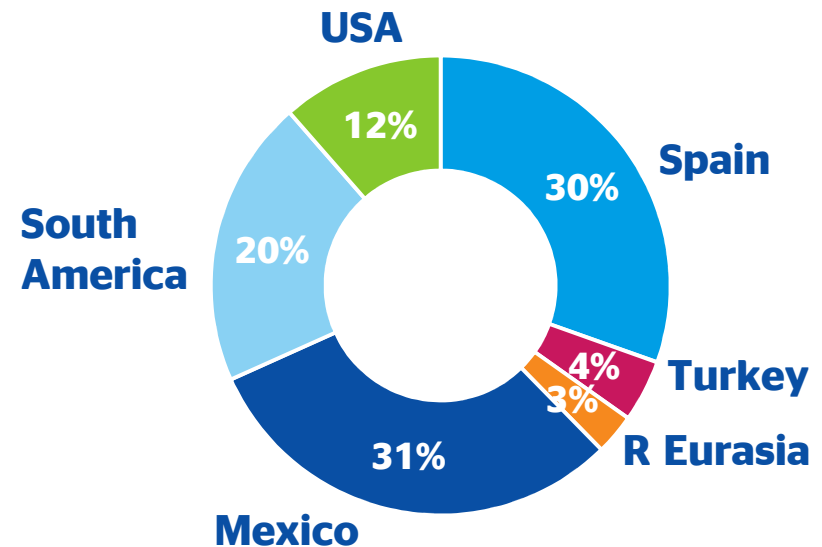
22,595
ATMs

51 M
Customers

108,844
Employees

Well-diversified footprint

BBVA Group's 1Q15 Gross Income
Breakdown by business area ⁽¹⁾

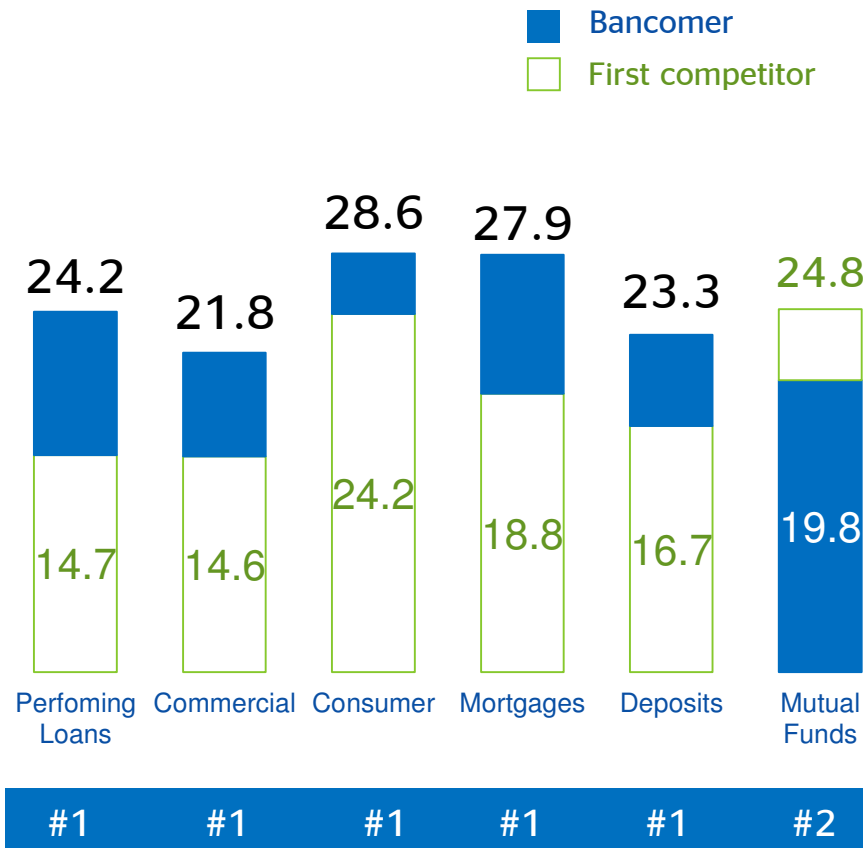


	Emerging	Developed
Weight	55%	45%
Y-o-Y chg	+10.8%	+3.5%

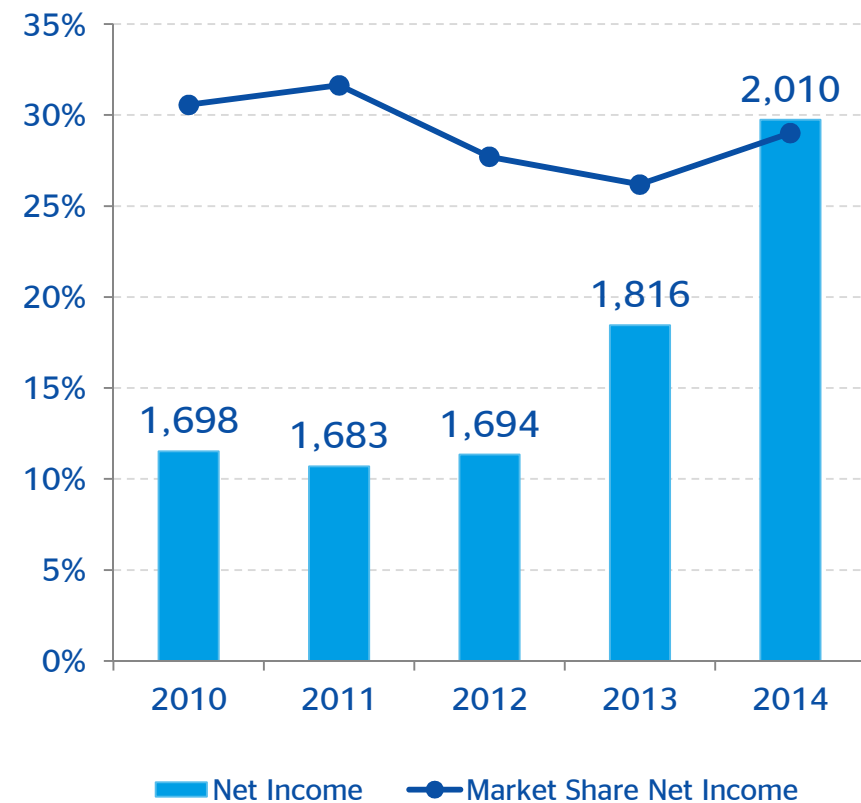
Note: Data as of March 31, 2015. (1) Excludes Corporate Center

... and a leader franchise in the Mexican market

Market Share (%)



Net Income (Million Euros)
& Market Share (%)



Strategic Plan 2013 -2016

- 1 Investment 2013 - 2016
- 2 Branch Remodeling
- 3 “Unique Customer Experience”
- 4 Digital Banking
- 5 Corporate Assurance

Improve customer service, increase productivity in branches, risk control

**Leadership
position**

**Enhance
competitive
advantages**

**Sustainable
growth**

Investment Plan: USD\$ 3,500 M (2013 - 2016)

Cash-out 2013 - Mar-15:
USD\$ 1,644

- ✓ Increase productivity in branches
- ✓ Migration of transactions to more efficient channels
- ✓ Technology and infrastructure to update distribution channels
- ✓ Headquarters: Self-sustainable buildings with savings in electricity and water



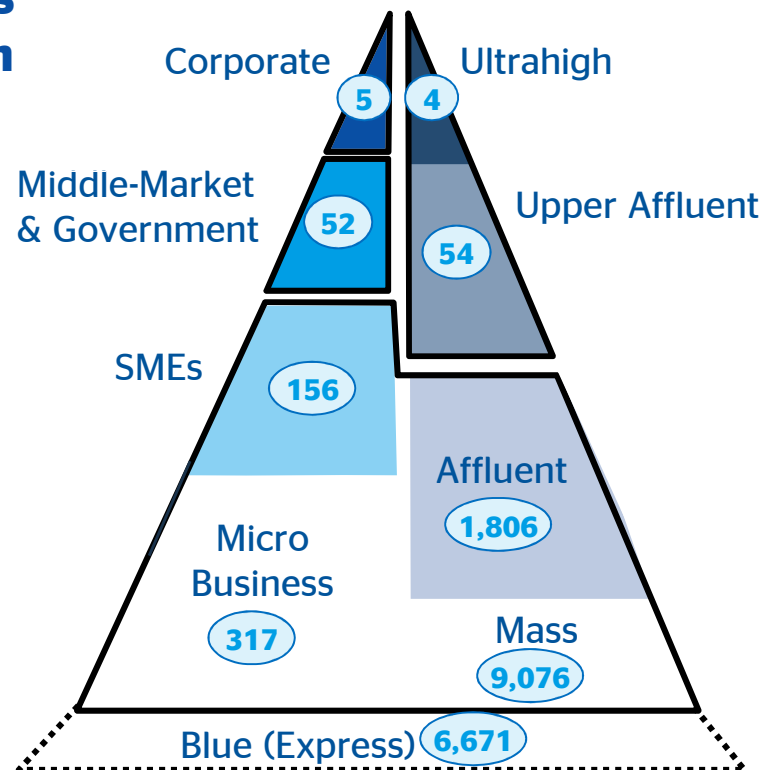
- Work culture: Lean & Simple
 - Mobility
 - Paperless
 - Better service among areas

Business Model

**Total Customers:
18 Million**

**Specialized executives
and branches for each
customer segment**

**SMEs: increase
network coverage**



**Increase cross-sell
in the asset side
(lending)**

**New business
model for Affluent
customers**

**Low cost and easy
access products for
the lower-end**

Maximize customer value

Digital Banking

Digital Sales

Offer at the right time in the correct channel

one – click

Digital Intelligence

More benefits for customers

BBVA 4me
Commerce 360

Mobile first

Think easier, friendly apps

BBVA Wallet
Bancomer Trader

Low Cost Solutions

For lower income customers

Bancomer SMS

Open Banking

iNOVA
CHALLENGE

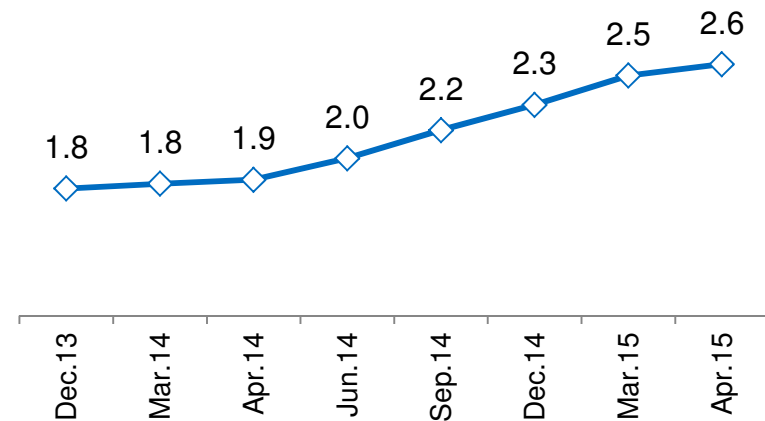
InnovaApps+
BBVA | Google

BBVA Open Talent 2014
let's make your project take off

Increase in 1 million the number of digital customers

Digital Customers
(Quarterly Users in millions)

Y-o-Y %:
+39.2%



Bancomer.com

Bancomer SMS

Bancomer Mobile

Corporate Assurance

Corporate Assurance Model in line with BBVA's Internal Model of Control

Layers

3rd

Internal Auditing

- Ensure internal control function

2nd

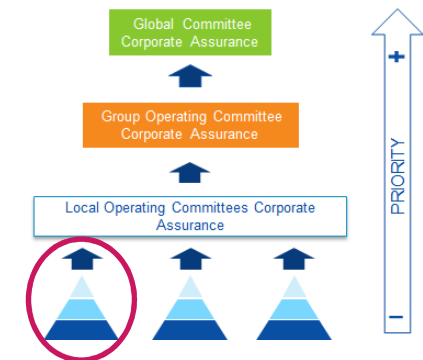
Internal control and Operational Risk Unit specialists

- Design and implementation of controls
- Coordination with Holding Specialists
- Help the Business Units to fulfill their responsibilities

1st

Business and Support Units
(operational risk managers)

- Implementation of controls and operational risk management
- Run control measures in daily operations



3

Business Performance

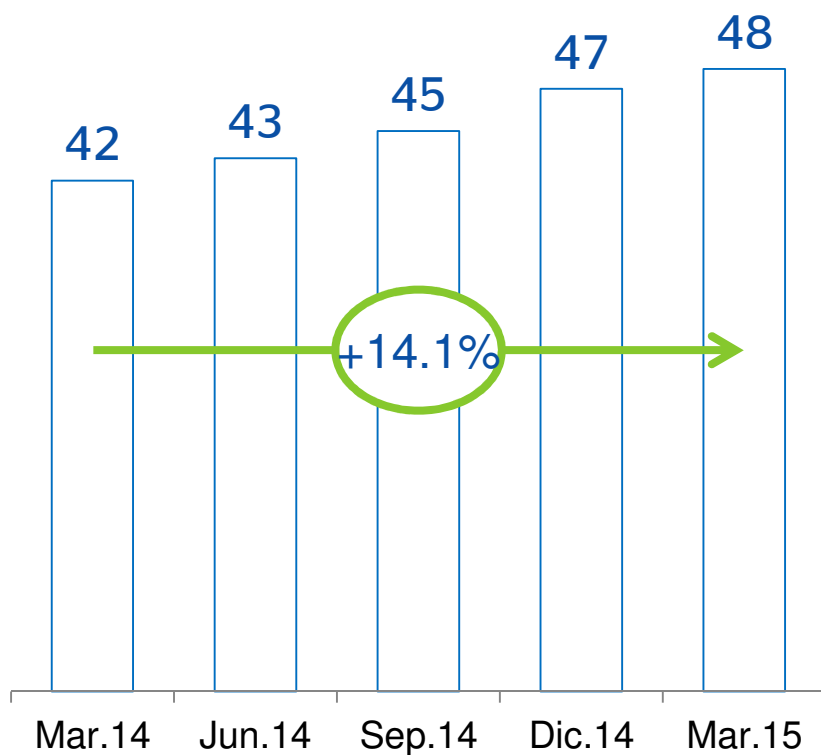
Disclosure

- Figures under consolidated vision for BBVA business in Mexico (public information without Houston agency); international accounting standards (IFRS).
- These figures may differ from public information in Mexico, which is in local accounting standards (Mexican GAAP, defined by the local banking regulator, CNBV).
- **Activity:**
 - Exchange rate: 16.5123 pesos per euro.
- **Results:**
 - Exchange rate: 16.8274 pesos per euro.

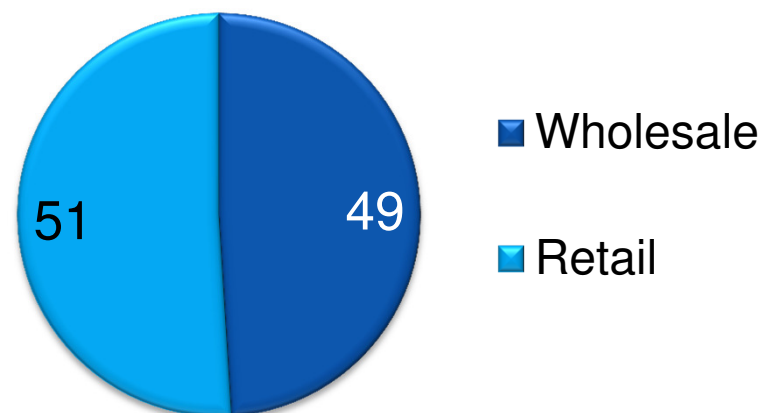
Lending evolution

Performing Loans

(average balances, bn euros)



Lending Mix, Mar'15, %





Wholesale portfolio

Performing Loans

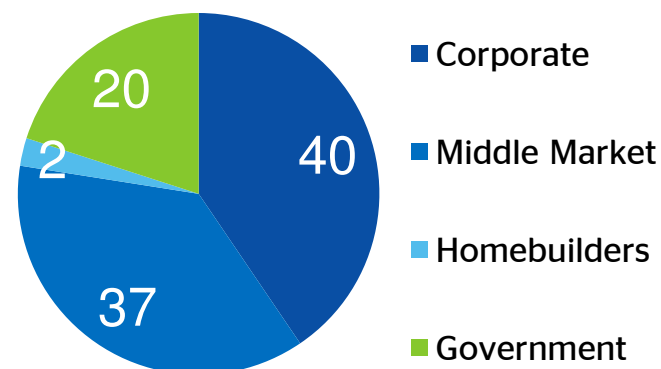
(average balances, million euros)

Mar-15

**y-o-y %
change**

Corporate	9,428	29.5%
Middle Market	8,616	21.8%
Homebuilders	575	-5.1%
Government	4,662	20.7%
Wholesale	23,282	23.7%

Commercial Mix, Mar'15, %





Retail lending

Performing Loans

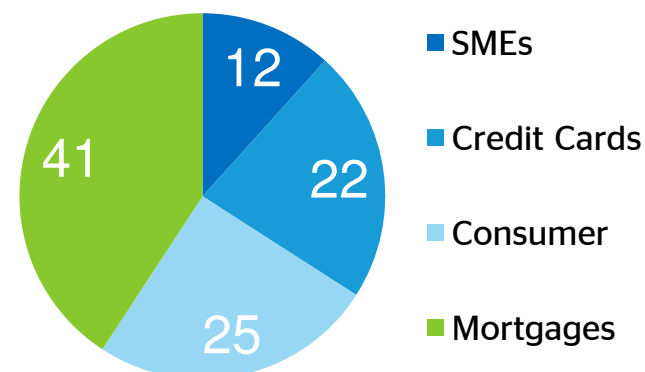
(average balances, million euros)

Mar-15

**y-o-y %
change**

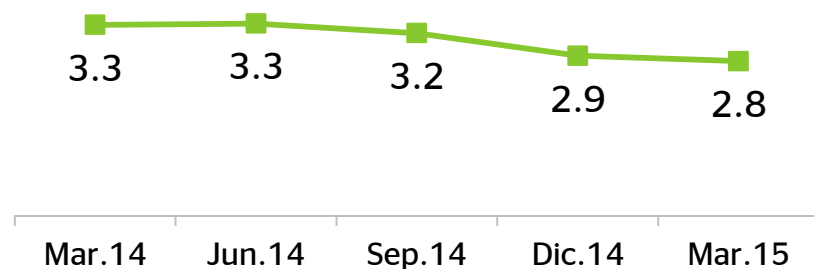
SMEs	2,878	25.1%
Credit Cards	5,499	-3.1%
Consumer	6,291	15.4%
Mortgages	10,026	2.8%
Retail	24,694	6.5%

Retail Mix, Mar'15, %

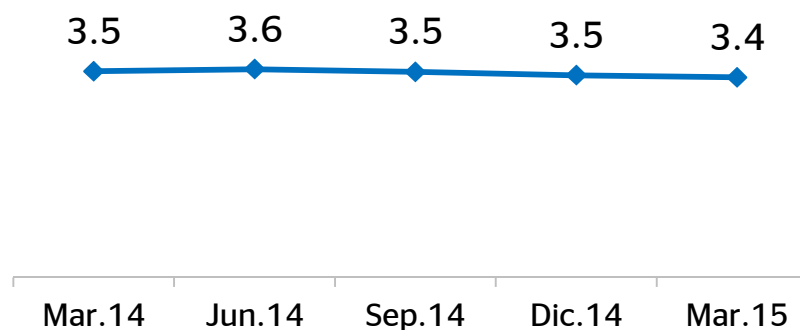


Adequate asset quality indicators

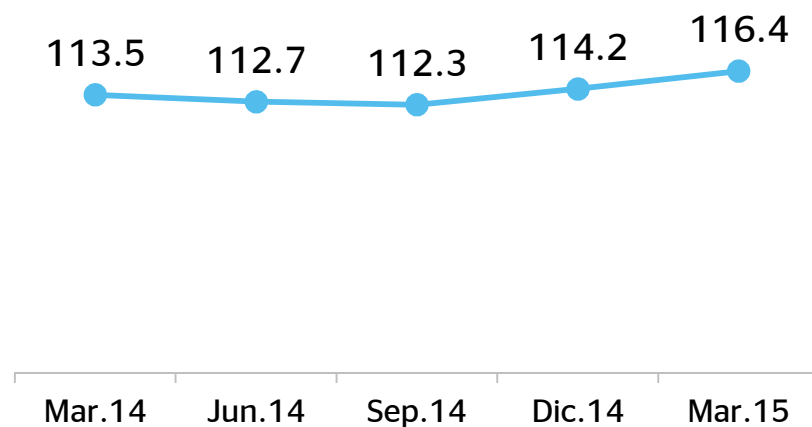
NPL ratio (%)



Cost of Risk (%)



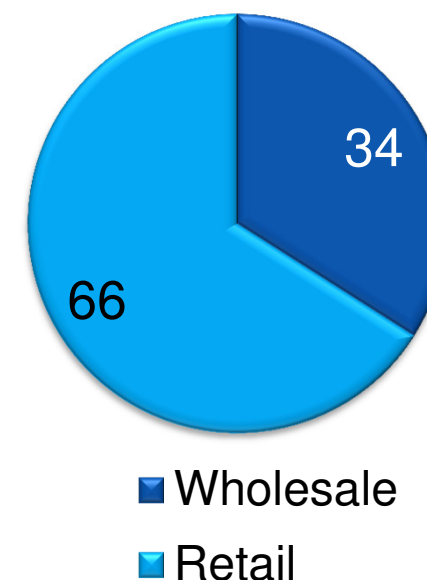
Coverage ratio (%)



Funding

Deposits (average balance, million euros)	Mar-15	y-o-y % change
Demand	34,437	9.8%
Time	8,888	19.1%
Bank Deposits	43,325	11.6%
Mutual Funds	21,092	11.0%
Customer Deposits	64,417	11.4%

Customer Deposits Mix
Mar'15, %

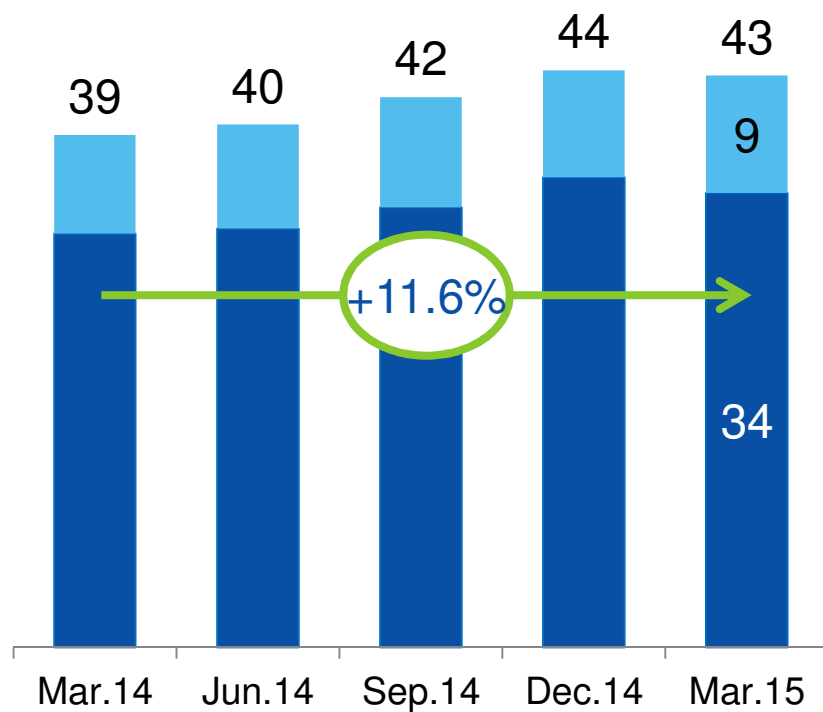


Total funds under management: 87 billion euros

Funding

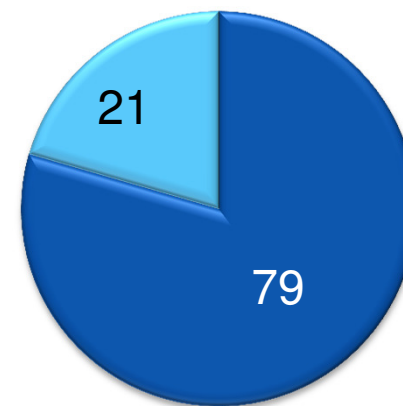
Bank Deposits

(average balances, bn euros)



Funding Mix Mar'15, %

■ Time
■ Demand



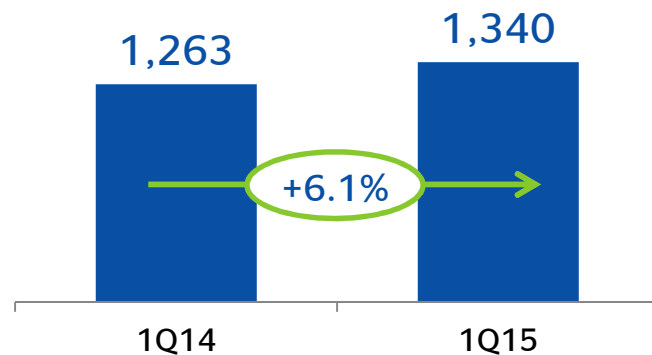


Net Income increasing at 7.1% in annual terms

Mexico <i>(million euros)</i>	Mar-15	y-o-y % change
Net Interest Income	1,340	6.1
Fees & Commissions	295	4.5
Trading Income	52	-0.5
Other Income	64	11.3
Gross Income	1,752	5.8
Operating Expenses	-647	5.8
Operating Income	1,105	5.8
Provisions	-422	10.2
Income Before Tax	693	7.7
Net Attributable Profit	524	7.1

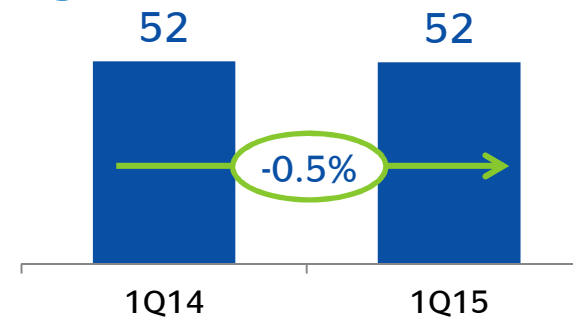
Revenues

Net Interest Income



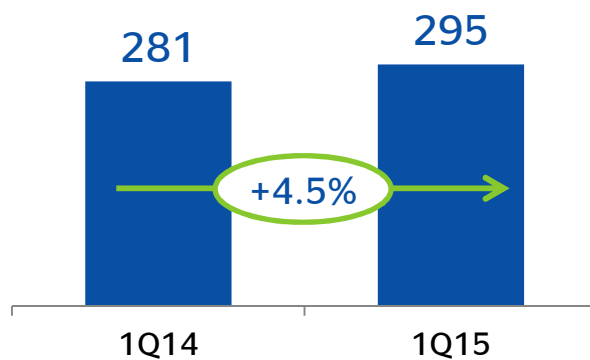
Core Business NII (*NII ex. Global Markets*) is increasing at 11.0% in annual terms

Trading Income



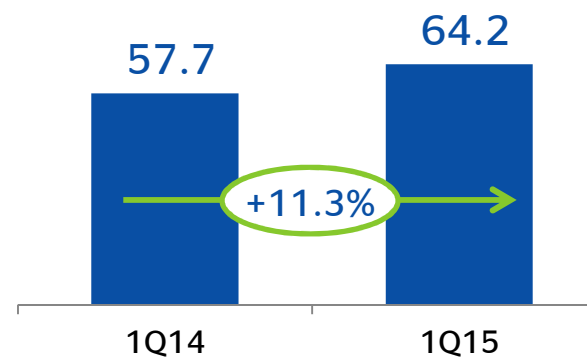
Better contribution from COAP vs GM

Fees & Commissions



Higher transactions volume of customers with credit cards and higher revenues from investment banking

Other Income

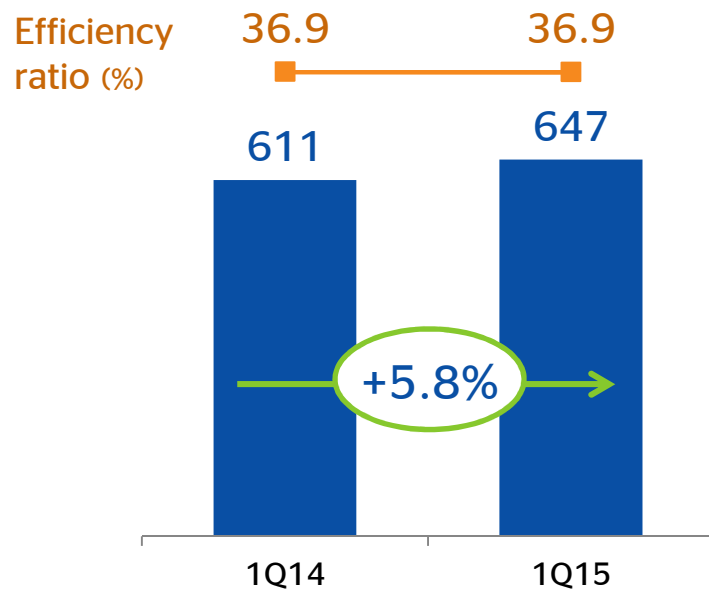


Higher contribution from Insurance Business

Control of operating expenses evolution, maintaining the investment in Mexico

Operating Expenses

(million euros)



+Employees = Stronger sales force to improve productivity in branches

Branches Remodeled:
790 Mar-15

Moving into the new headquarters in 2H15

Investment Plan
Total: USD \$ 3,500 M
2013 - 2016

Control of operating expenses besides the ambitious Investment Plan

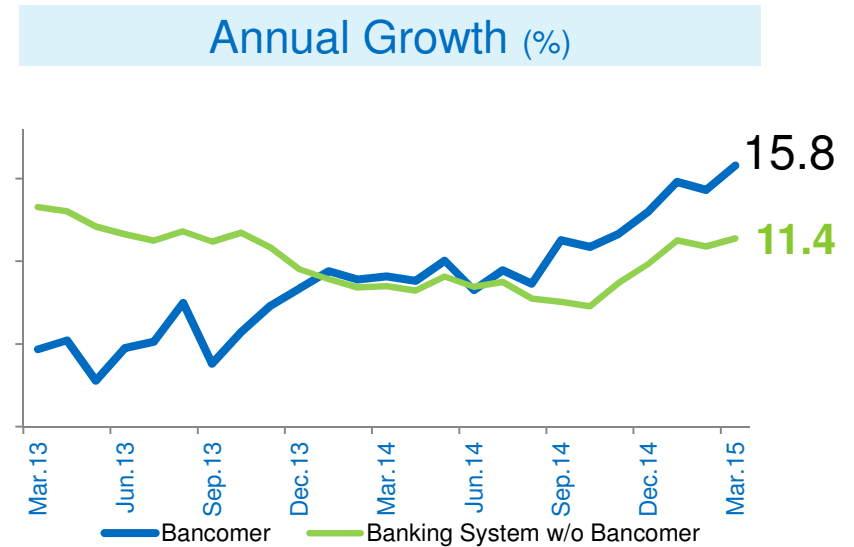
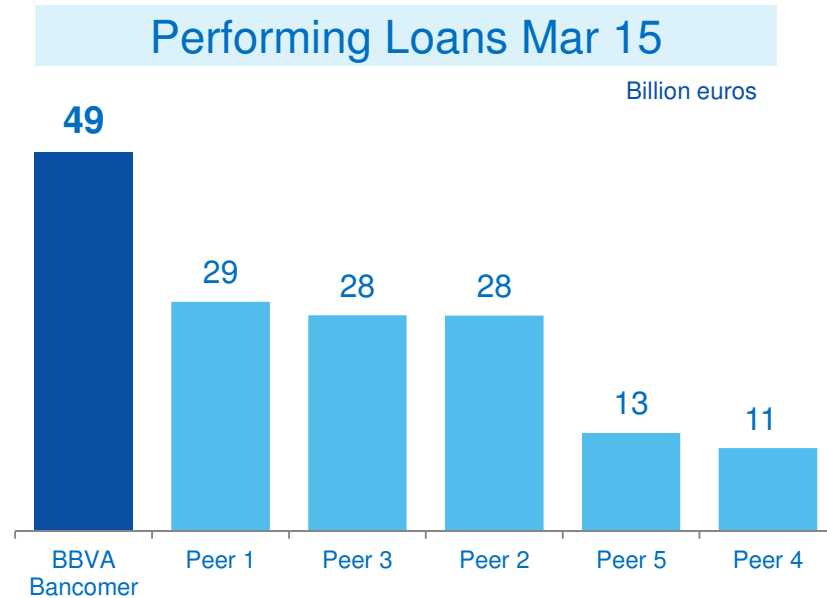
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Competitive Analysis

Disclosure

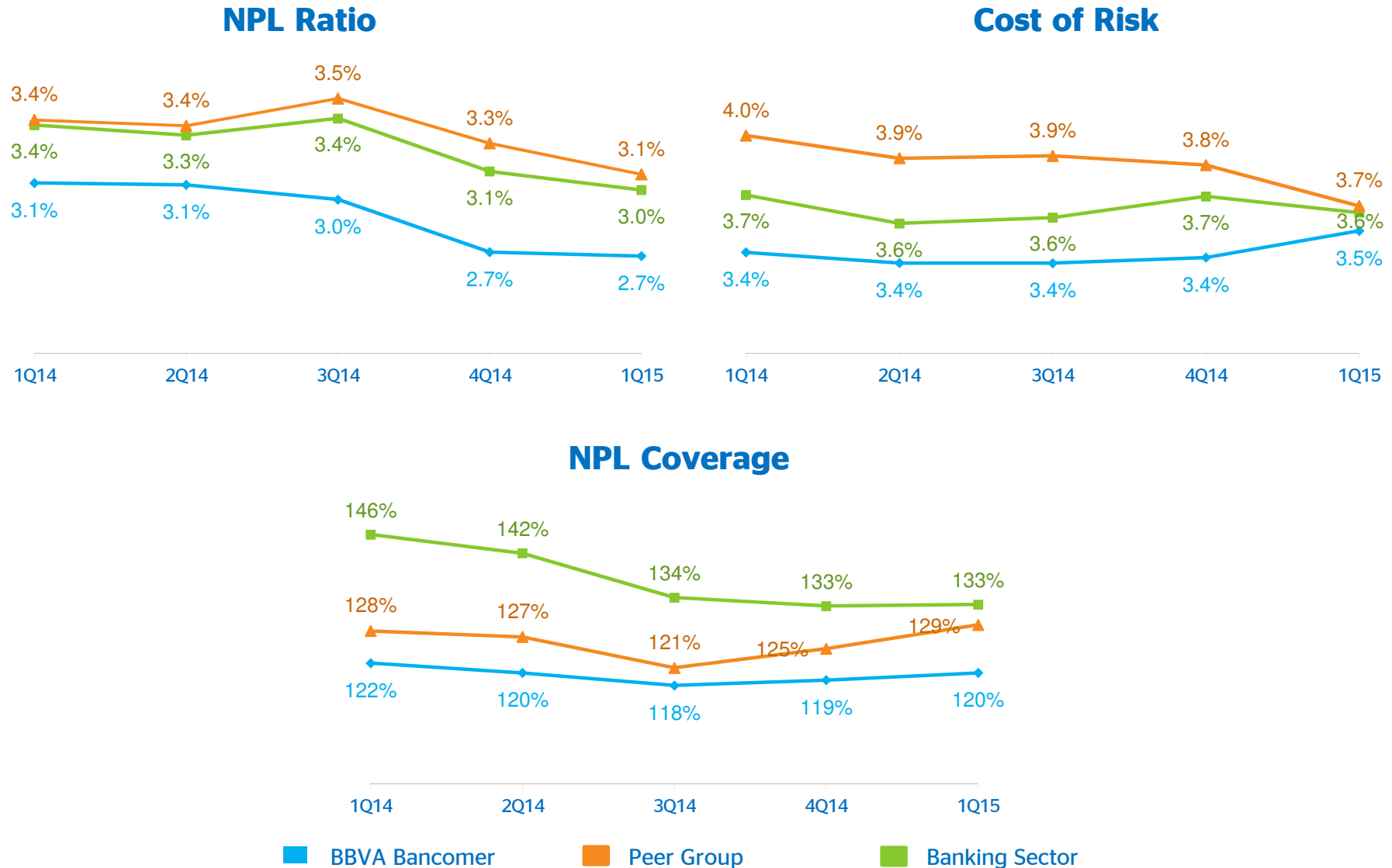
- Figures shown in Mexican Banking GAAP (accounting principles and regulations prescribed by the CNBV for banks).
- **Activity:**
 - Source: CNBV Banks with SOFOM without subsidiaries.
 - Market Share: Calculated with 45 banks.
 - Exchange rate: 16.5123 pesos per euro.
- **Results:**
 - Source: Quarterly Results Financial Groups.
 - Exchange rate: 16.8274 pesos per euro.

Strong growth in performing loans that lead to market share increase



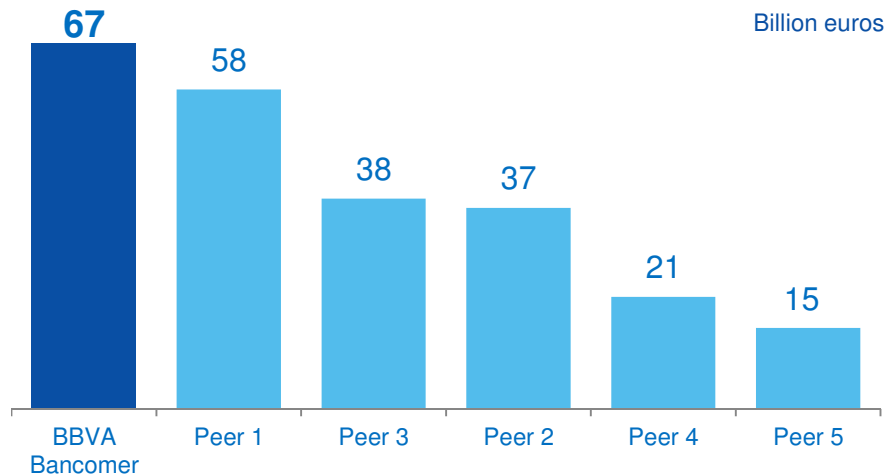
Market Share			
Market Share Mar15		Var (bp)	
Banks	%	Dec14	Mar14
Bancomer	24.2	20	71 ↑

Good comparison in terms of asset quality against the peers



Total deposits increased above the market

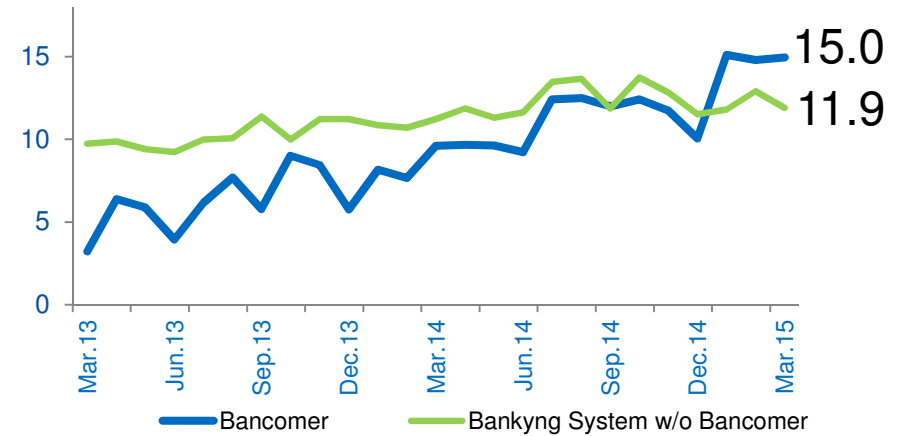
Deposits (Demand, Time & Mutual Funds)
Mar 15



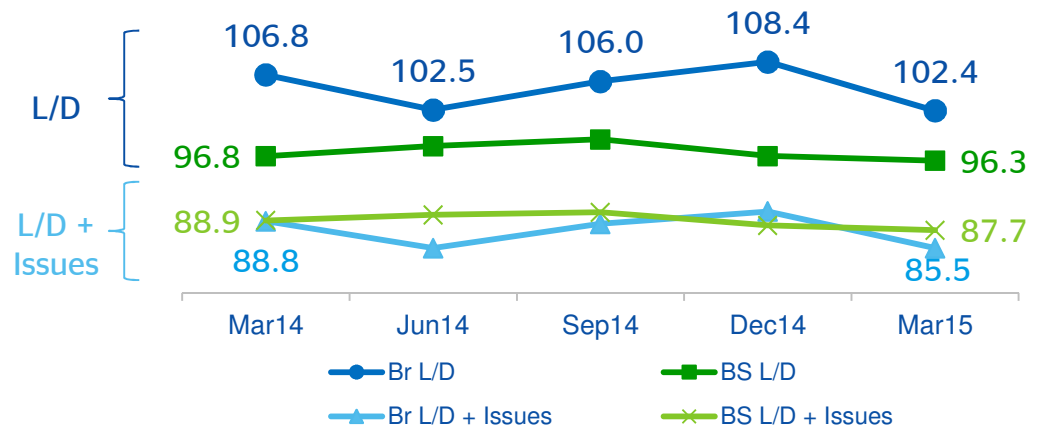
Market Share

Market Share Mar15		Var (bp)	
Bank	%	Dec14	Mar14
Bancomer	22.5	67 ↑	46 ↑

Annual Growth (%)

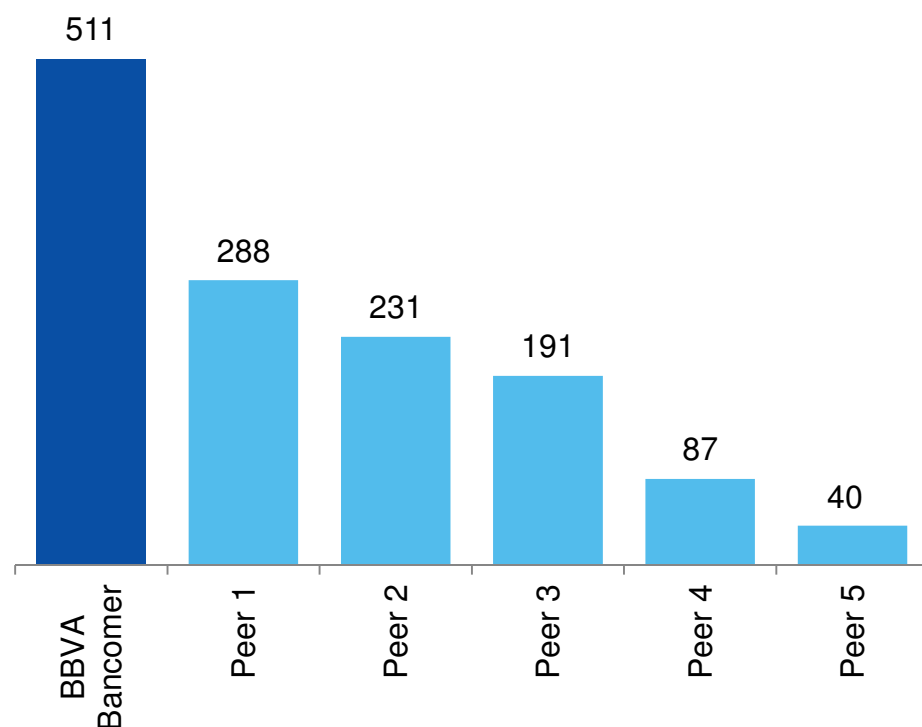


Loan to Deposits Ratio (%)



Financial Groups: Net income (Jan-Mar'15)

Figures in Million Euros



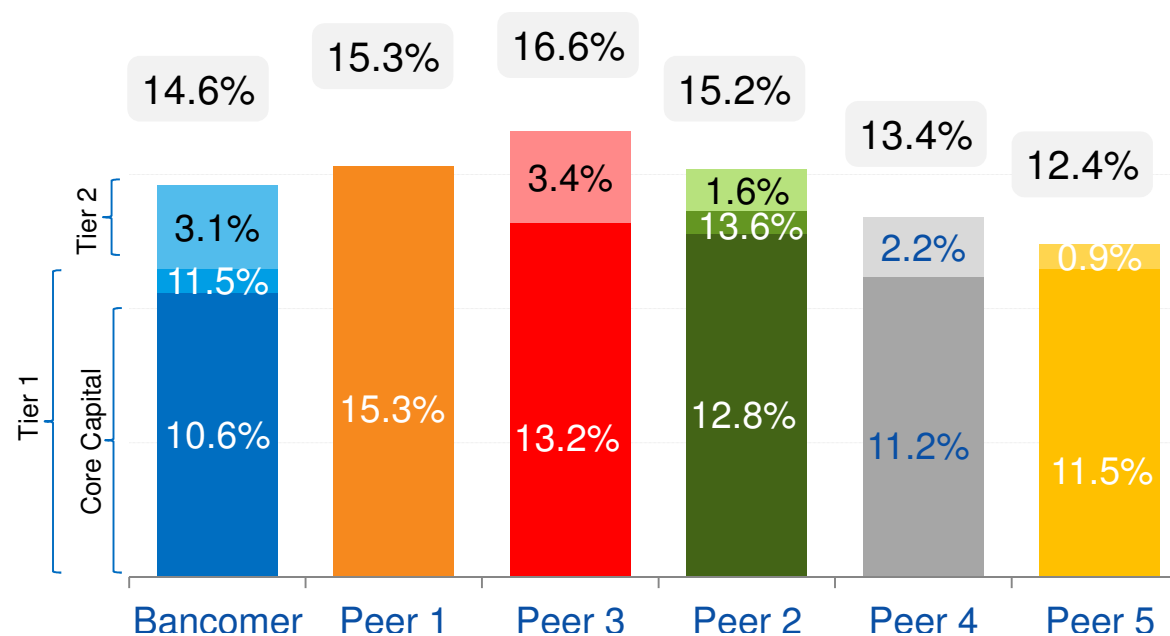
Positive comparative vs our peers

Key Indicators (%, Mar-15)	GFBB	Peer Group
ROE	21.1	11.7
NIM	5.6	4.6
NIM after provisions	3.9	3.1
Efficiency	39.9	51.1

Figures under local accounting. Peer Group: 5 Financial Groups (Banamex, Santander, Banorte, HSBC, Scotiabank). Peers are determined by the size of total loans.
NOTE: NIM: Net Interest Income / Total Assets. NIM after provisions: NII after provisions / Total Assets.

Total Capital Index

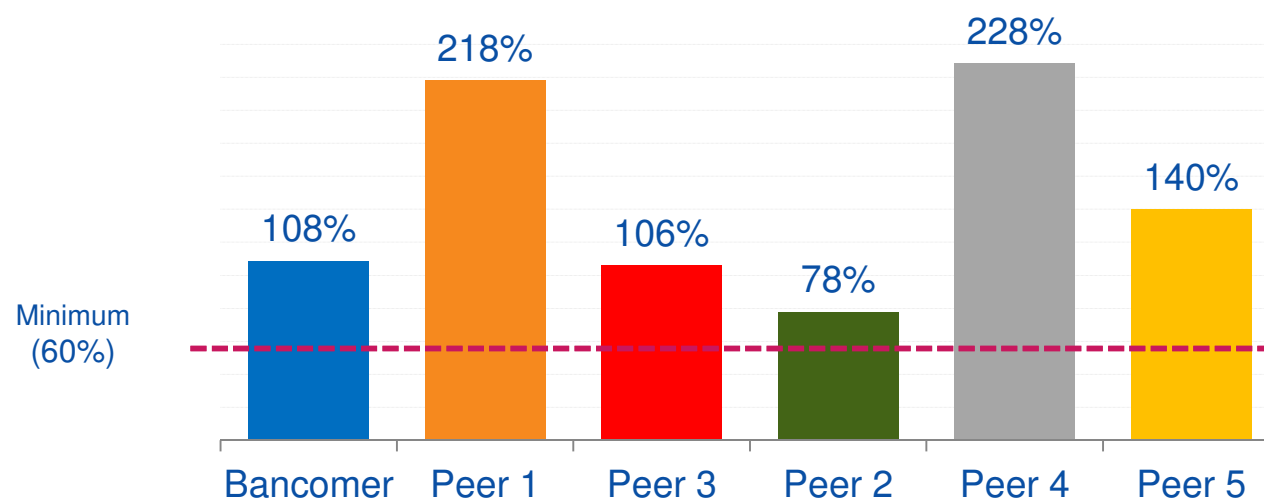
(%, March 2015)



CCL

(Local LCR)

(%, March 2015)



5

Concluding remarks

Leading Franchise

Best positioned to thrive in a market with unique opportunities

Sustained profitability

Long-term profitability based in high quality results

Solvency, Liquidity & Risk Management

High levels of solvency and liquidity
Conservative approach to risk

Business Model (specialized service)

Segmented and specialized attention by type of customer to maximize customer value

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Javier Malagón, CFO



adelante.