

BBVA Spain in the new growth cycle

Cristina de Parias, Head of Spain and Portugal



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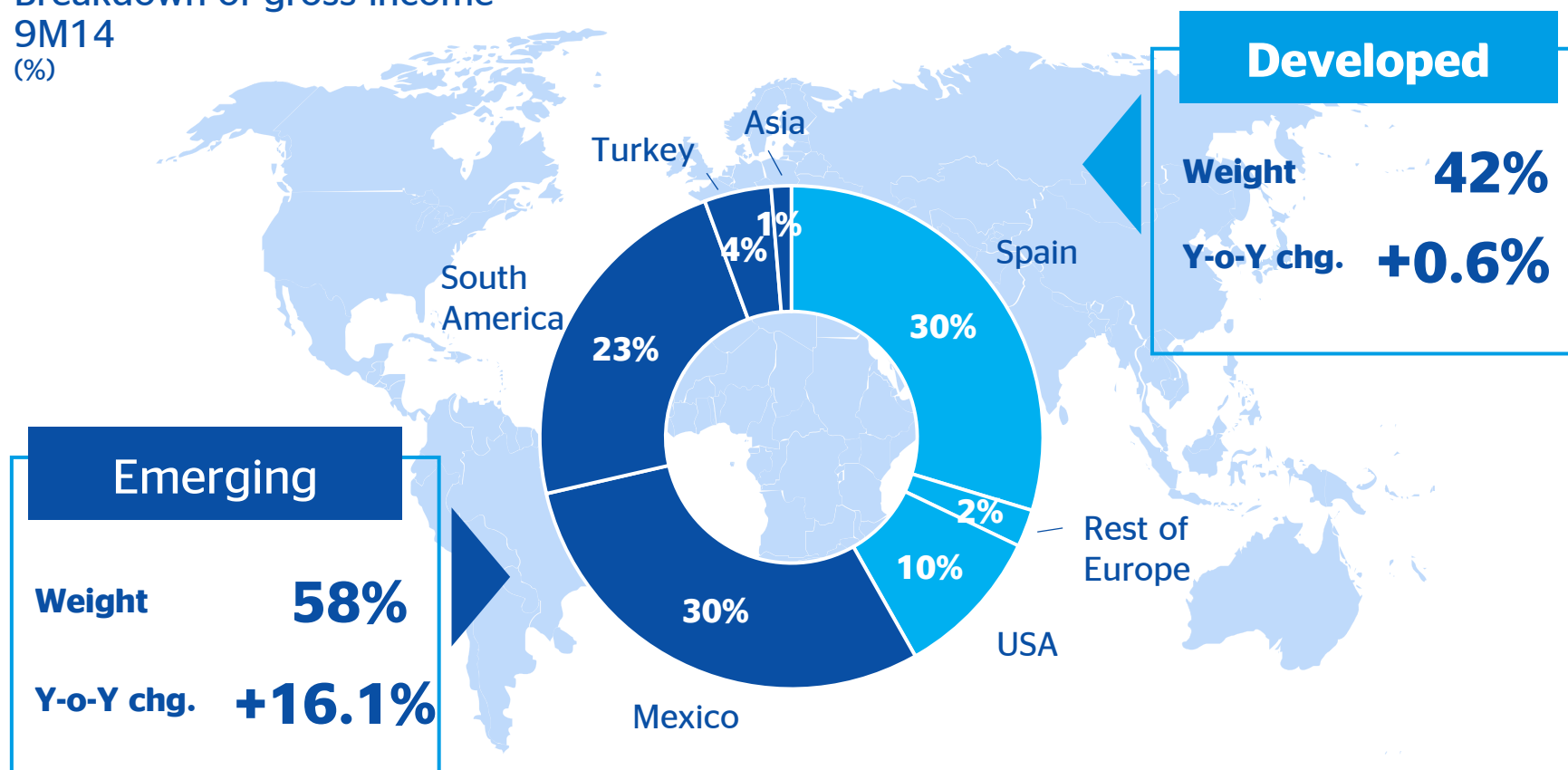
BBVA

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- 1 BBVA Group: Strong fundamentals**
- 2 BBVA Spain: Key management priorities
- 3 Conclusions

BBVA, an international retail bank with an attractive geographical footprint

Breakdown of gross income⁽¹⁾
9M14
(%)



(1) Excluding Corporate Activities.
NOTE: YoY change in constant €.

Positive P&L dynamics

Core revenues⁽¹⁾ at record levels

€ 14 Bn in 9M14
(+11.4% vs 9M13)

Regionally-adapted **cost strategy**

Cost Control (Developed): -3.5% vs 9M13
Investment (Emerging): +14.1% vs 9M13

Improving operating jaws

Gross Income: +6.6% vs 9M13
Operating Expenses: +4.1% vs 9M13

Reduction in loan-loss and RE **provisions**

€ 1.2 Bn 2014 quarterly average
vs **€ 2.4 Bn** in 2012

Strong improvement of recurring profit⁽²⁾

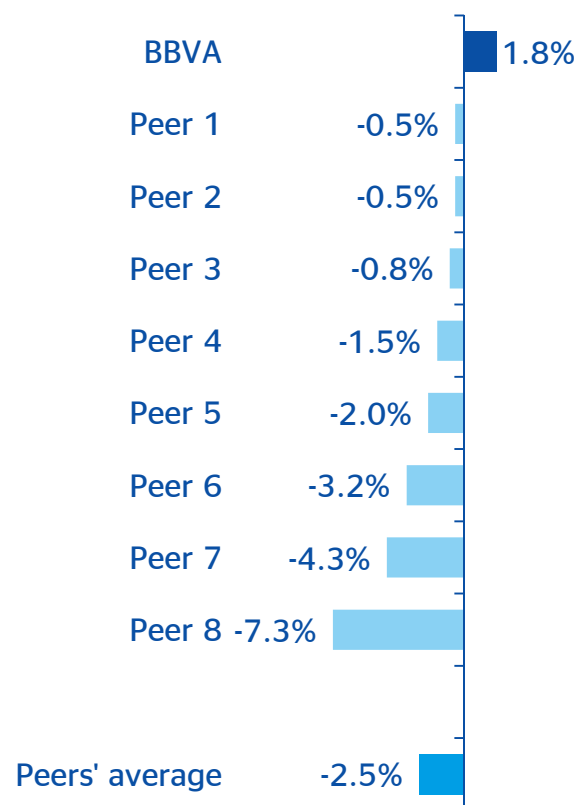
€ 2.3 Bn in 9M14
(2x 9M13)

NOTE: YoY change in constant €.

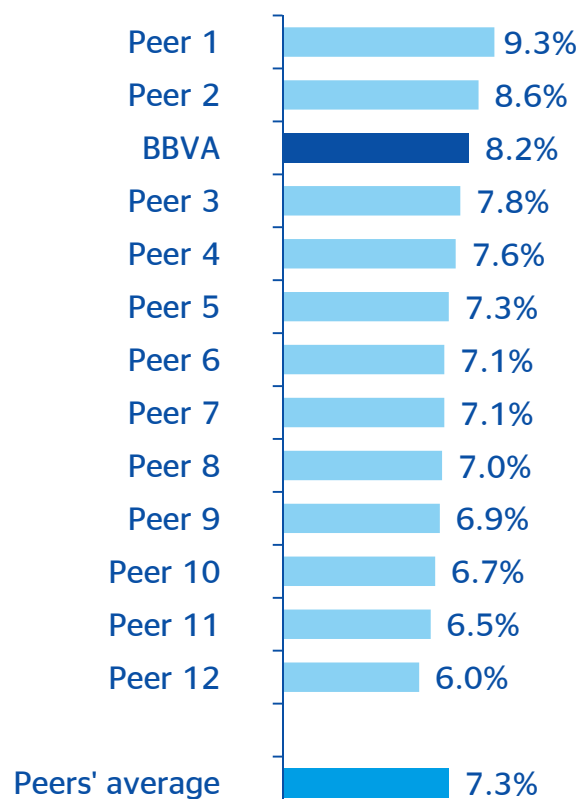
(1) NII + fees and commissions. (2) Net income from ongoing operations.

Strong fundamentals confirmed by the Comprehensive Assessment

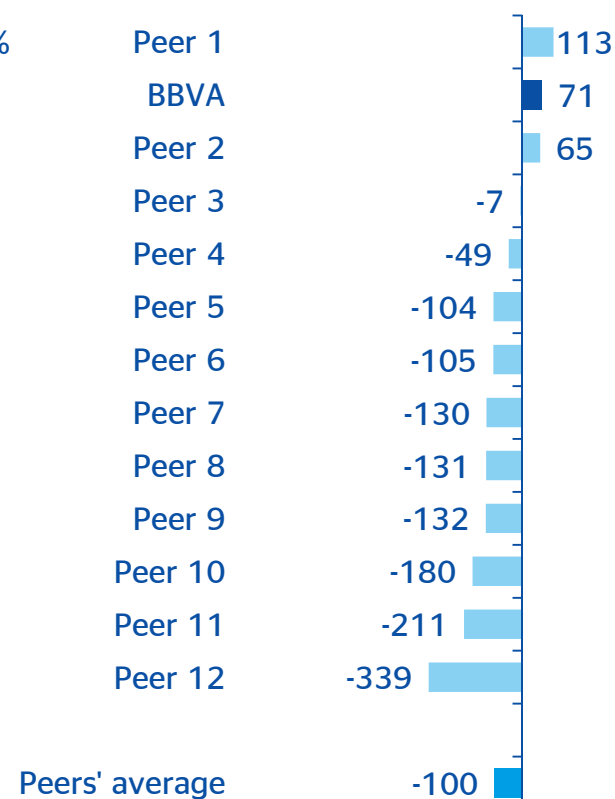
Excess NPA coverage in the analyzed portfolios in the AQR (%)



CET1 fully-loaded 2016 Adverse scenario (%)



Earnings generation Cumulative figure 2014-2016 Adverse scenario (bps)





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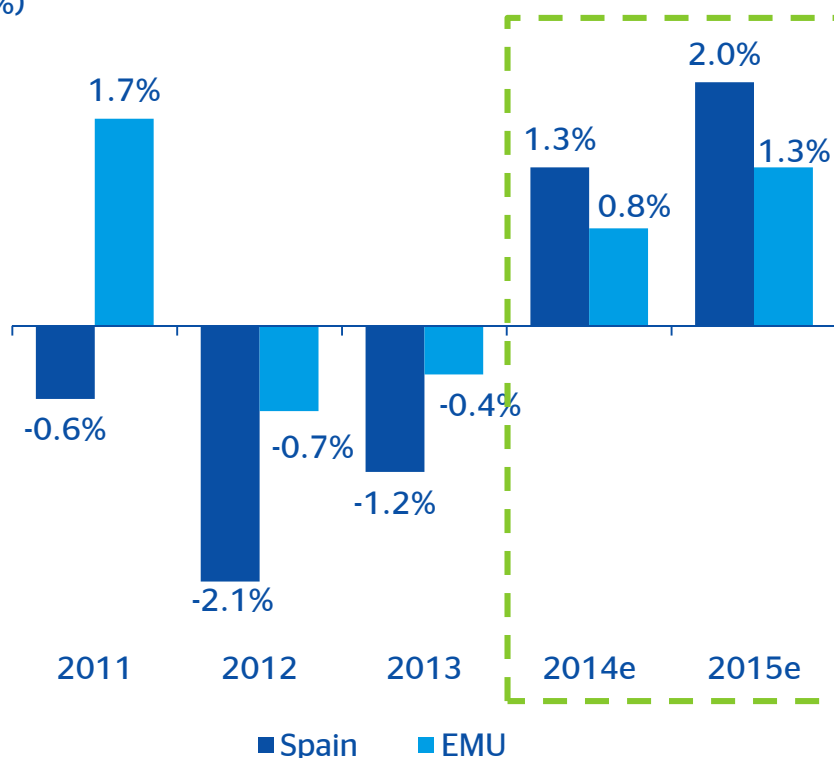
1 BBVA Group: Strong fundamentals

2 BBVA Spain: Key management priorities

3 Conclusions

Spain is growing faster than the EMU

Real GDP growth
(%)



Strong export growth to continue (>5% 2015), but net exports flattening as imports grow

Investment in machinery and equipment continues to grow (>6% in 2014 and 2015)

A more expansionary monetary policy

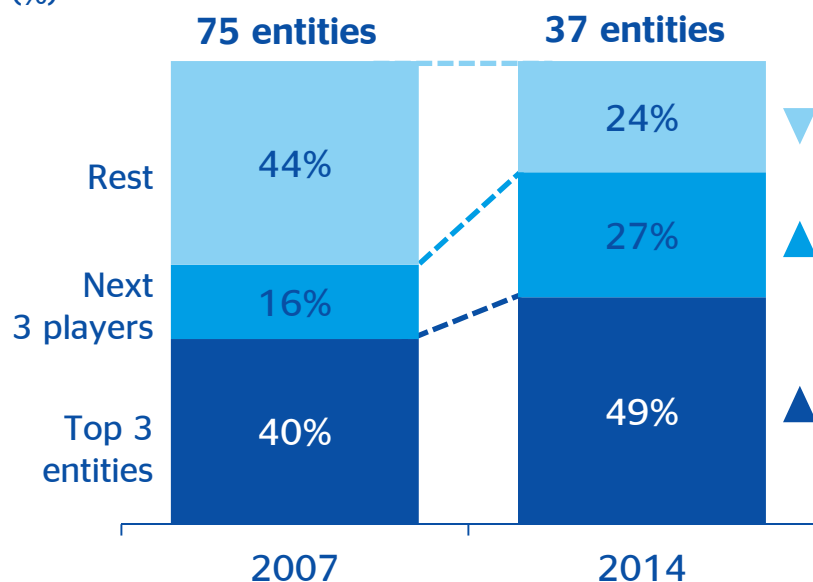
A fiscal reform that will **boost domestic demand** (0.2 pp additional contribution)

Recovery in internal demand is the determining factor for new loan production growth

The restructuring of the Spanish banking system has been accomplished

A more concentrated industry⁽¹⁾

Market share by total assets (%)

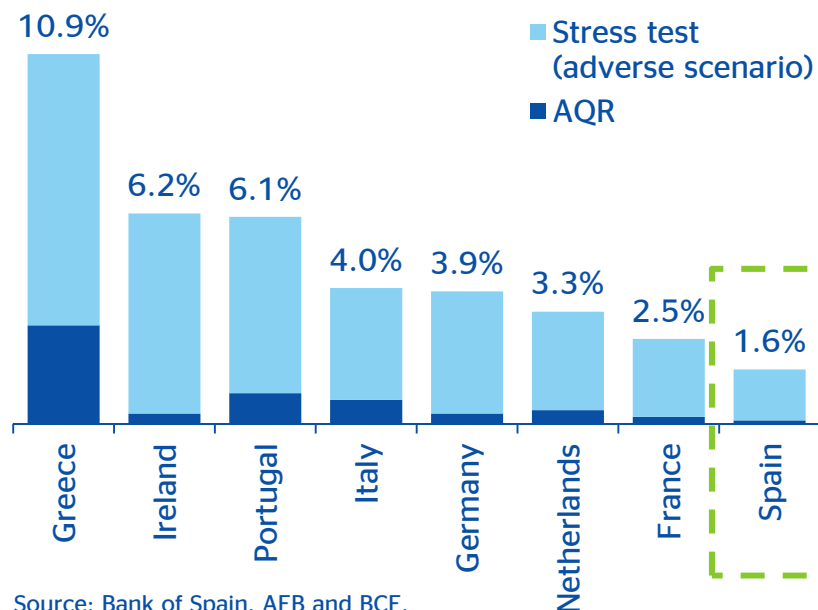


Source: AEB /CECA. Data as of March, 2014. BBVA's market share in 2014 includes Catalunya Banc (expected closing 1Q15).

(1) Top 3: BBVA, SAN and Caixabanc. Next 3 players: Bankia, POP and SAB.

Well-capitalized and cleaned-up institutions

Negative impact on CET1 ratios from the AQR and stress test under the adverse scenario (%)

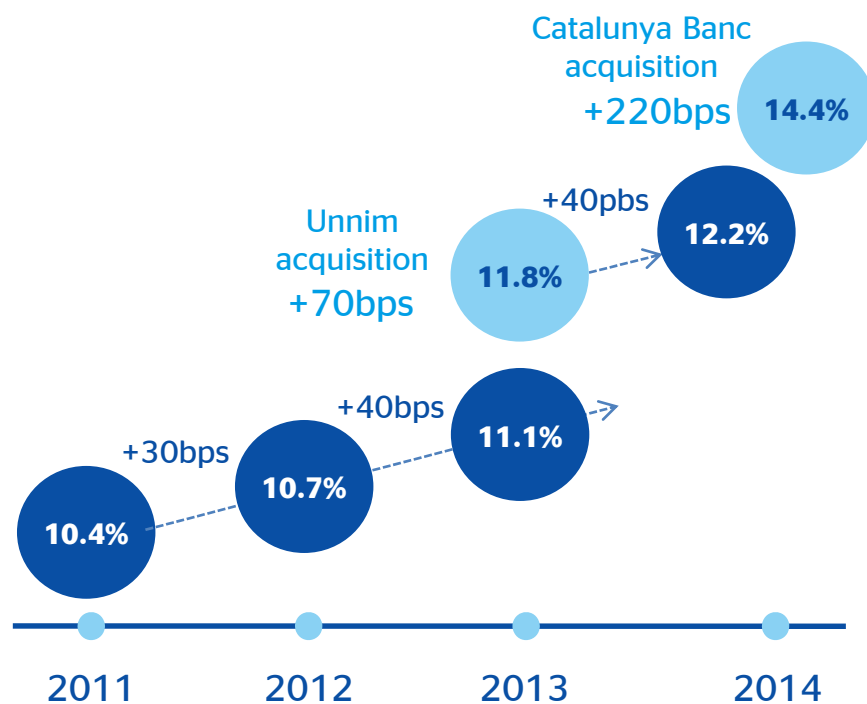


Source: Bank of Spain, AEB and BCE.

A more rational competition with a common focus on profitability

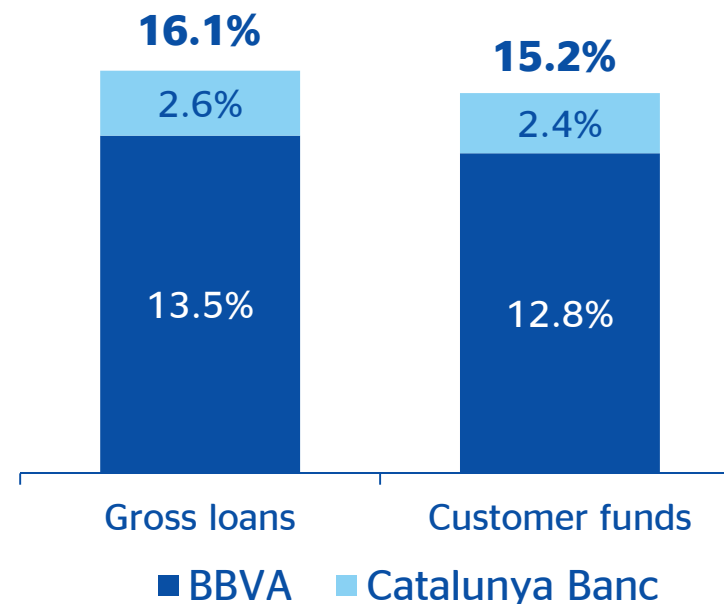
BBVA has gained market share organically and through acquisitions

Retail customer market share



Source: FRS Inmark (first supplier market share).

Current market share



Source: Gross loans and customer funds (deposits and mutual and pension funds) market share data from BoS as of Dec.13. Catalunya Banc gross loans pro-forma after the sale of the mortgage portfolio to Blackstone.

To be profitable in this environment, banks need higher market share

Catalunya Banc: a profitable and low risk acquisition

Key transaction terms	Catalunya Banc key data										
✓ Acquisition of a cleaned-up institution with a strong customer franchise ✓ Doubling market share in Catalonia (to 26.1% in terms of customers⁽¹⁾) and improving market share in Spain ✓ Attractive returns with manageable capital impacts: • € 300 Mn average annual contribution to net attributable profit from 2018 (15% ROIC) • Capital impact of 55 bps (BIS 3 phased-in)	Data as of December, 2013 BBVA's market share in Catalonia post acquisition⁽³⁾ <table> <tr> <td>Gross Loans⁽²⁾</td><td>€ 28.2 Bn</td><td>24.4%</td></tr> <tr> <td>Customer Deposits</td><td>€ 25.6 Bn</td><td>22.8%⁽⁴⁾</td></tr> <tr> <td>Branches</td><td>773 branches 94% in Catalonia</td><td>27.2%</td></tr> </table> (2) Gross loans exclude the € 6.4 Bn mortgage portfolio sold to Blackstone. (3) Pro-forma market share as of Dec.13. Source: Bank of Spain. (4) Customer funds market share.		Gross Loans⁽²⁾	€ 28.2 Bn	24.4%	Customer Deposits	€ 25.6 Bn	22.8%⁽⁴⁾	Branches	773 branches 94% in Catalonia	27.2%
Gross Loans⁽²⁾	€ 28.2 Bn	24.4%									
Customer Deposits	€ 25.6 Bn	22.8%⁽⁴⁾									
Branches	773 branches 94% in Catalonia	27.2%									

Gaining 1.5 million customers at the turning point of the cycle

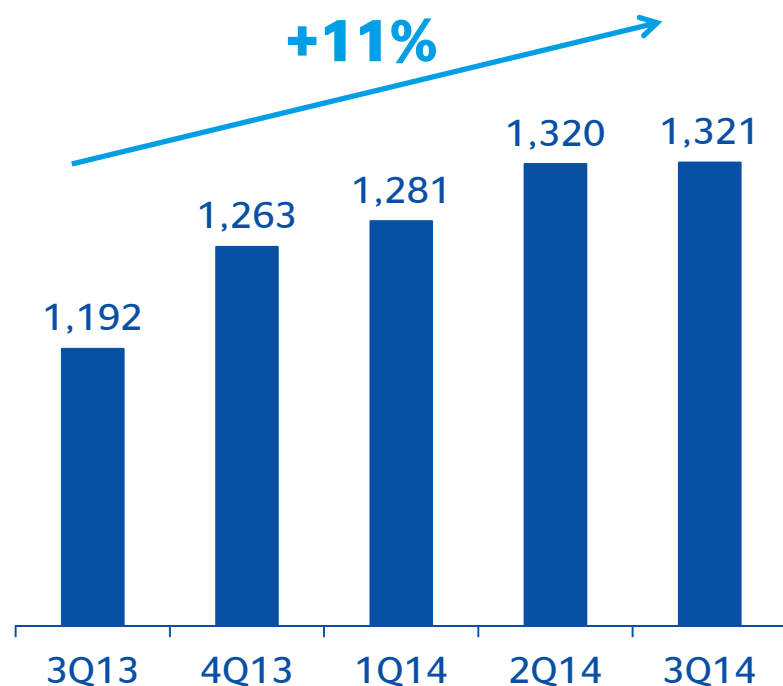
(1) Customer market share according to FRS Inmark.

BBVA Spain: key management priorities



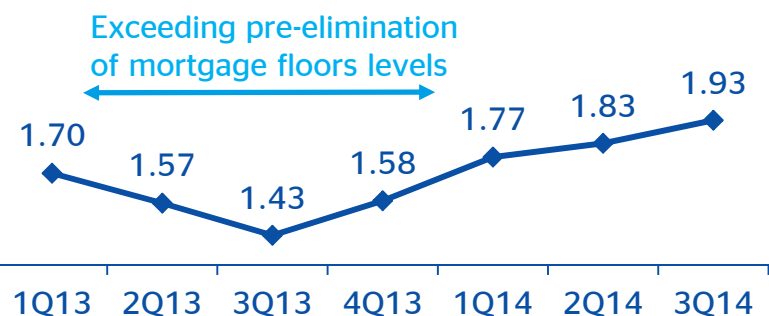
Core revenues evolution

Net Interest Income + Net Fees and Commissions
(€ Mn)

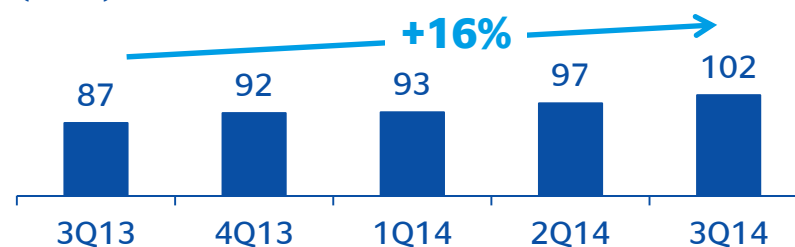


Towards a more profitable Balance Sheet

Customer spread evolution
(Banking activity ex-Global Markets, %)



Net Fees and Commissions from Funds⁽¹⁾
(€ Mn)

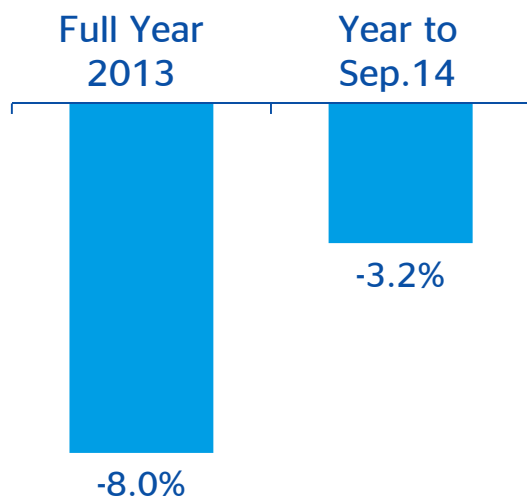


(1) Mutual and pension funds.

Signs of recovery in new loan production

Deleveraging is slowing down

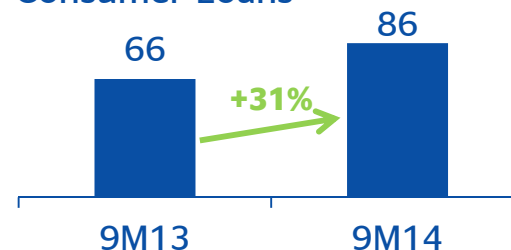
Total gross loans in Spain
(Banking activity + RE)



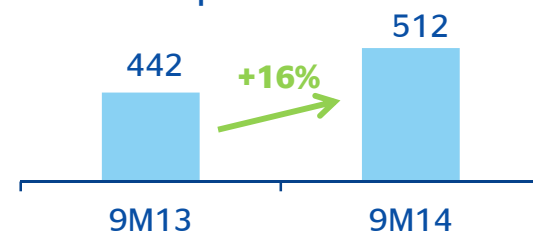
Significant growth of new loan production

New loan production
(Monthly average, €Mn)

Consumer Loans

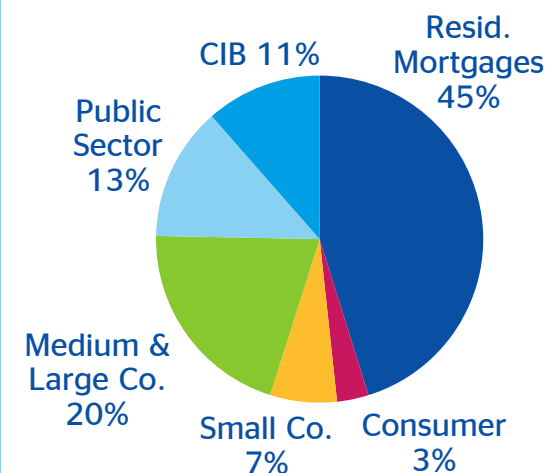


Small Companies



Outlook dependent on our loan book mix

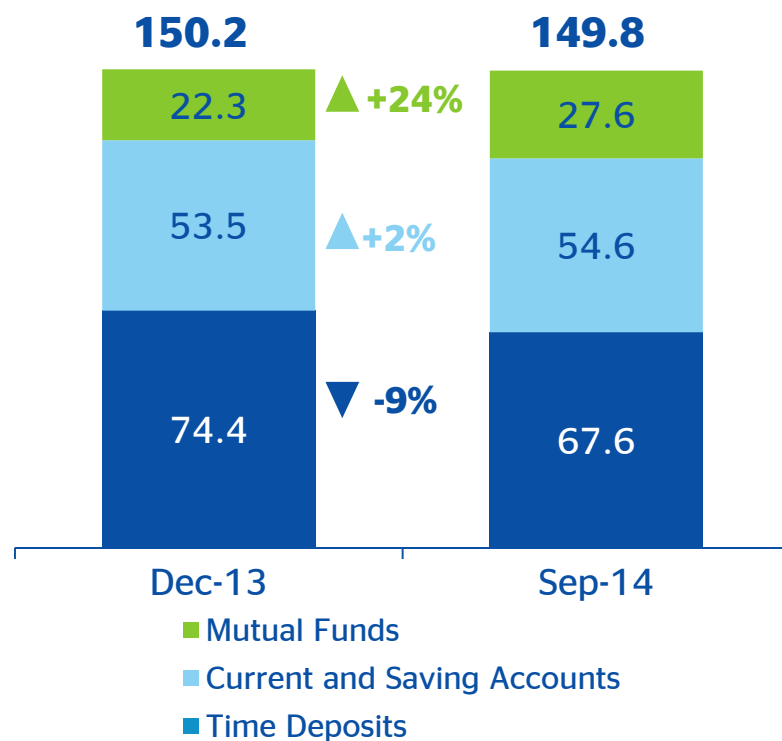
BBVA Spain Banking Activity
(Loans under management, %)



BBVA loan balances to remain flattish in 2015 and growing in 2016

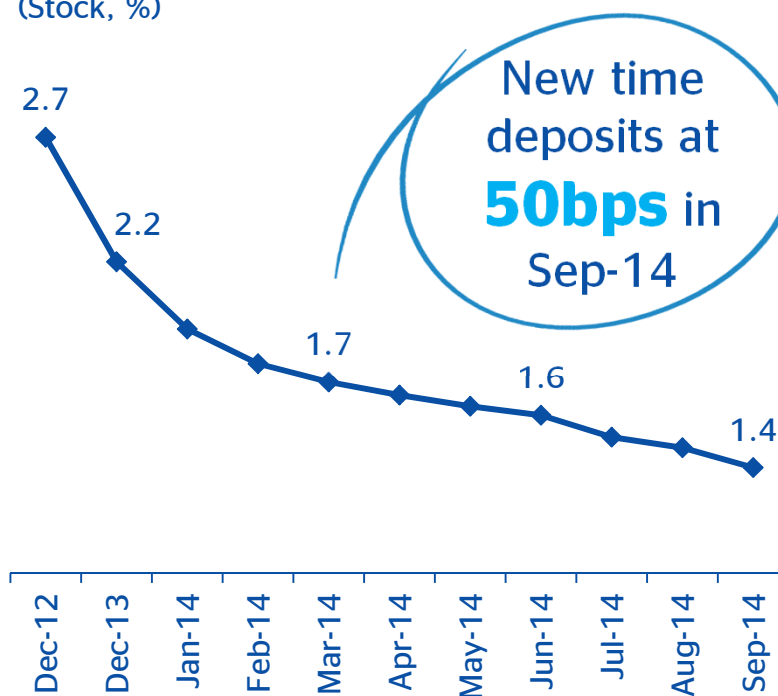
The reduction in the cost of deposits will continue to be the main driver of the customer spread

Customer funds evolution
(€ Bn)



A more profitable mix

Cost of time deposits and promissory notes
(Stock, %)

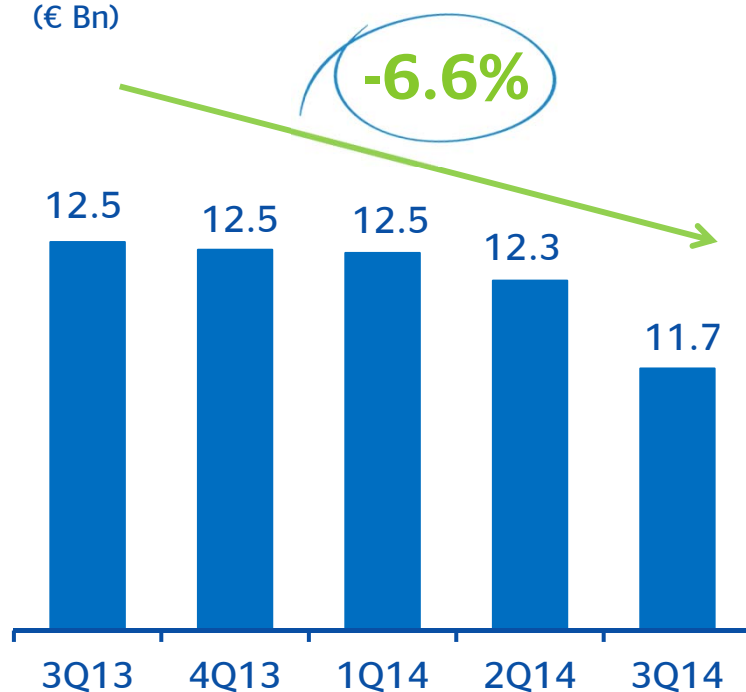


Positive trend to continue in 2015

Risk indicators continue to evolve favorably

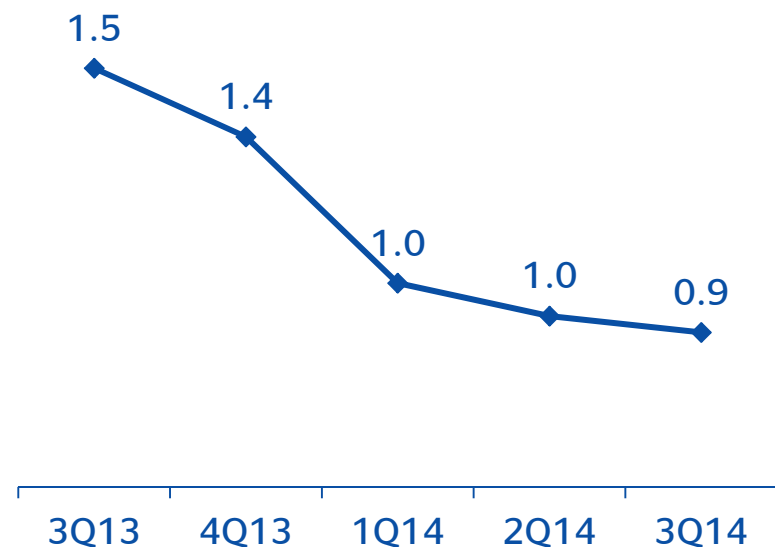
NPAs

Banking Activity in Spain
(€ Bn)



Cost of risk

Banking Activity in Spain
(Cumulative, %)



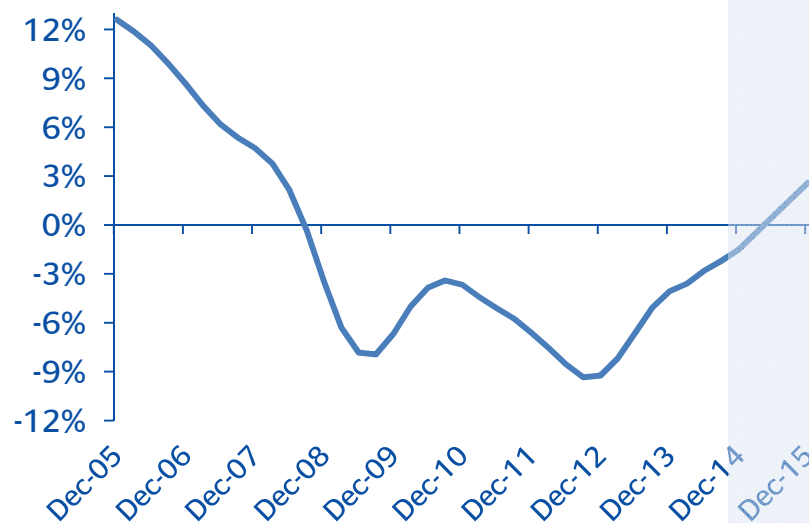
Cost of risk normalization on track

Turnaround of the Spanish Real Estate market

Prices have bottomed-out

Price evolution

(Residential home prices. YoY %)

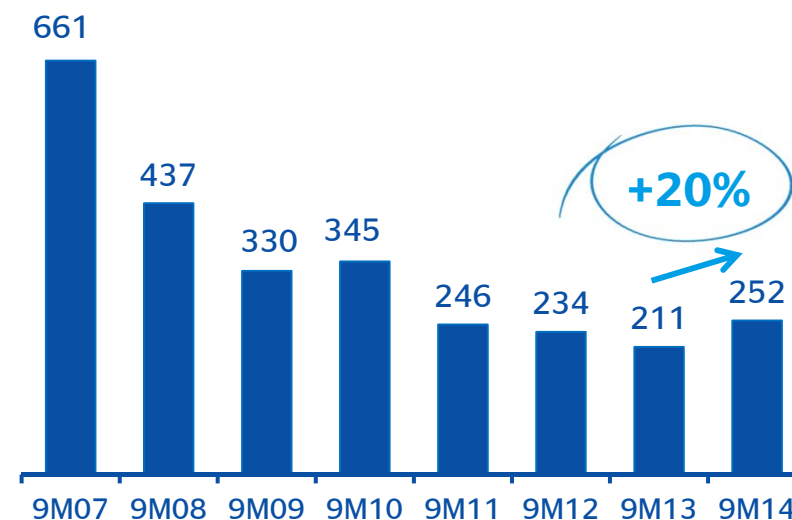


Source: BBVA estimates based on Ministry of Public Works and Transport data.

Demand growing in 2014, from very low levels

Transactions of residential homes

Cumulative transactions to September
(Thousand units)



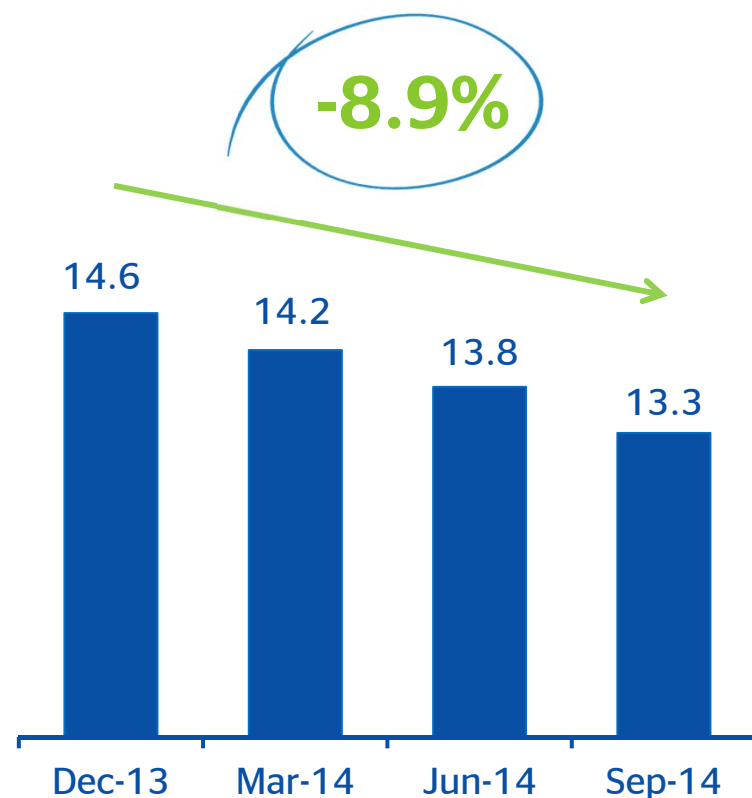
Source: BBVA and Public Notary data.

Reduction of unsold stock thanks to a recovery of demand in the absence of new home building

Decreasing exposure to Real Estate

Net exposure⁽¹⁾

(€ Bn)



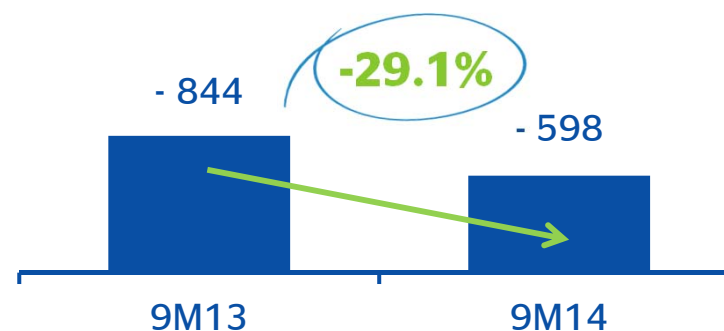
RE foreclosed assets sales⁽²⁾

(Units)



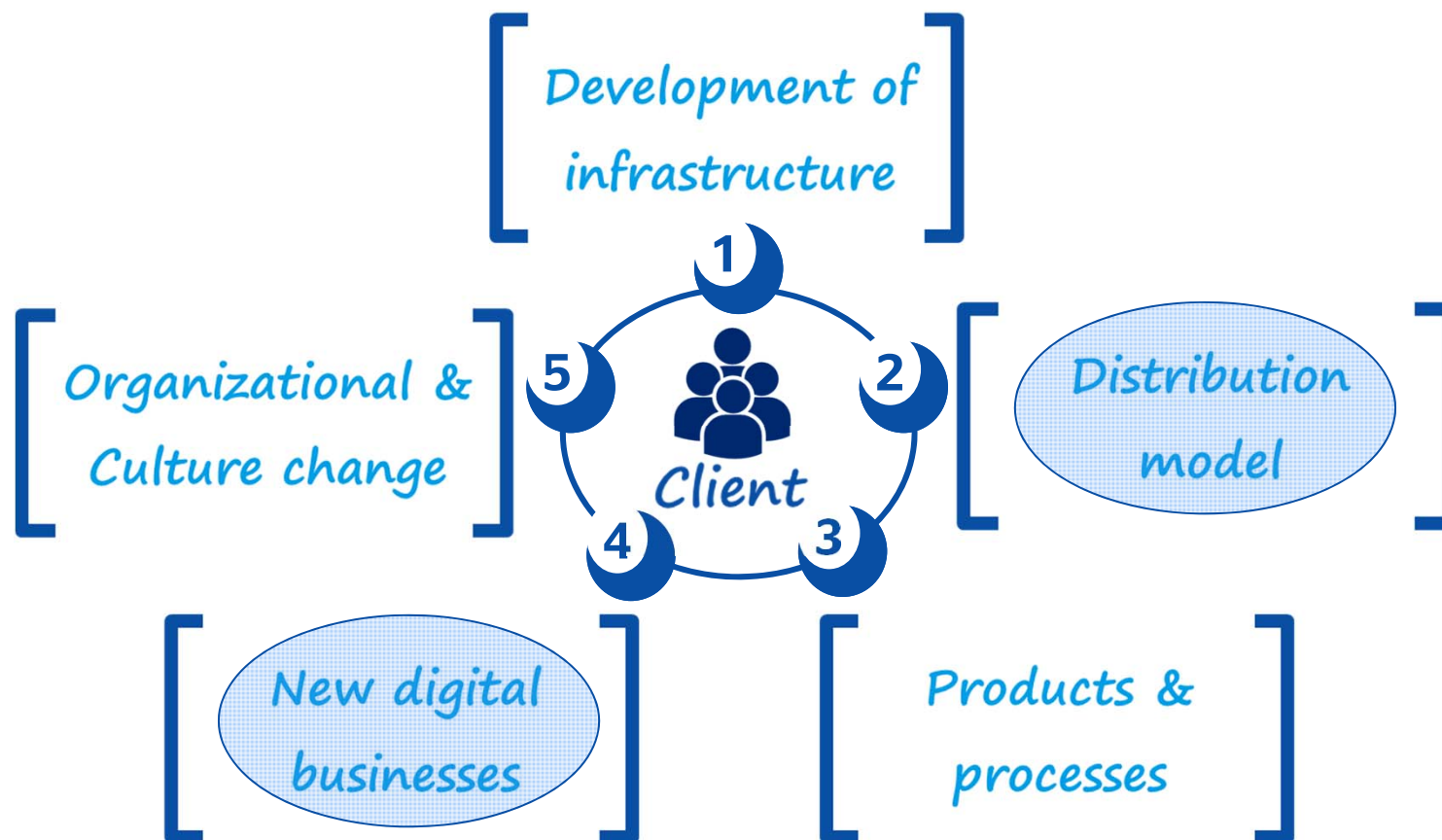
RE Net attributable profit

(€ Mn)



(1) Net exposure according to Bank of Spain's "RE transparency scope" (Circular 5-2011). Includes RE developer loans and RE foreclosed assets.

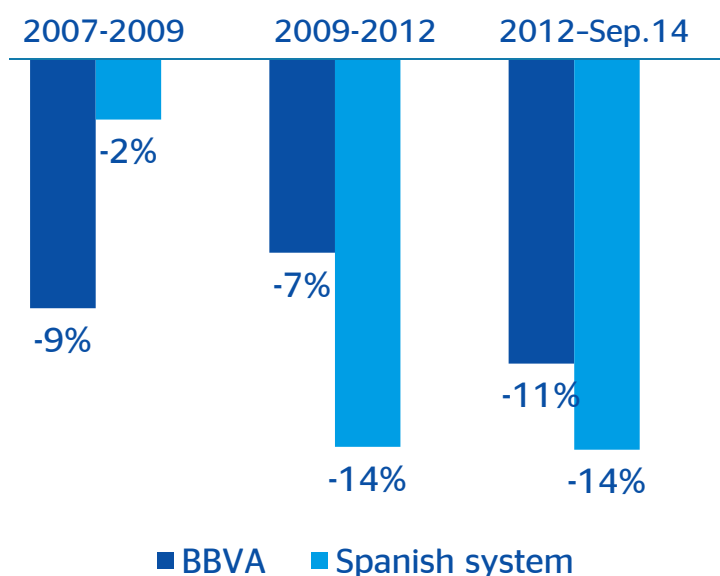
(2) Sales volume includes also the sales of units owned by developers.



BBVA continues to lead the transformation of the branch network ...

BBVA anticipated the adjustment of the sector

Reduction in the number of branches⁽¹⁾

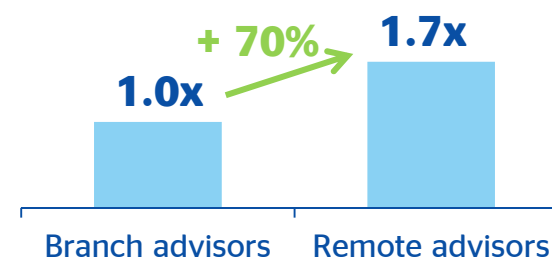


New retail model: **launching larger Retail Banking Centers** with a network of dependent branches

Transformation of the branch network

- ✓ **Optimization** of the number of larger Retail Banking Centers
- ✓ **Simpler** dependent convenience branches
- ✓ **Personalized remote** customer care

Sales proactivity⁽²⁾ of remote advisors

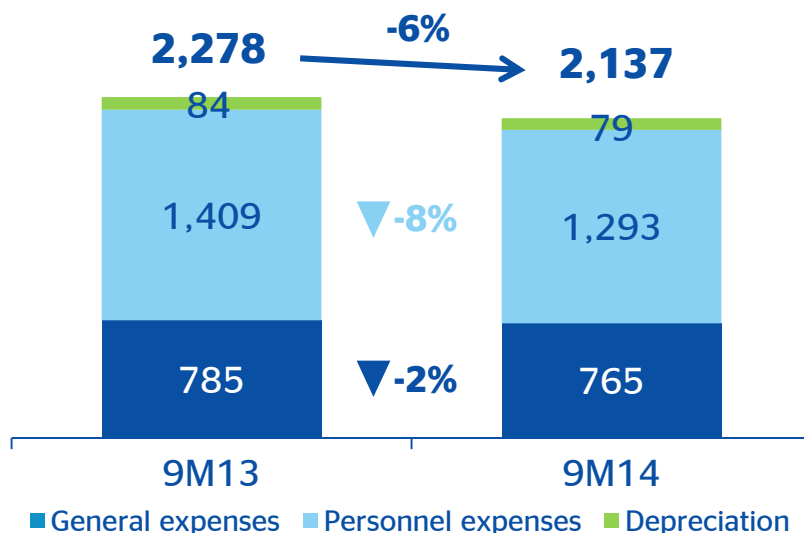


(1) Source: Bank of Spain. BBVA includes the closing of 358 Branches coming from Unnim (out of 561 branches in 2012). (2) Proactivity in terms of number of interactions with customers

... towards a more profitable network with a clear focus on efficiency

Ongoing business

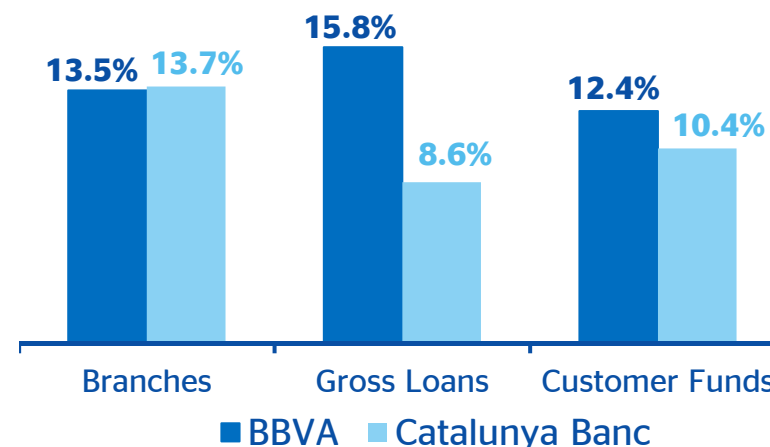
Banking activity in Spain
(Operating expenses, € Mn)



- ✓ Reducing the cost base in Spain by 5% in 2014
- ✓ Additional annual cost savings of €160-180Mn in 2015

Catalunya Banc integration: significant synergy potential

Market Share in Catalonia
(%)



- ✓ Estimated cost synergies up to 40% of Catalunya Banc cost base, fully achievable in 2018
- ✓ Synergies NPV > €1.2 Bn (90% from costs)

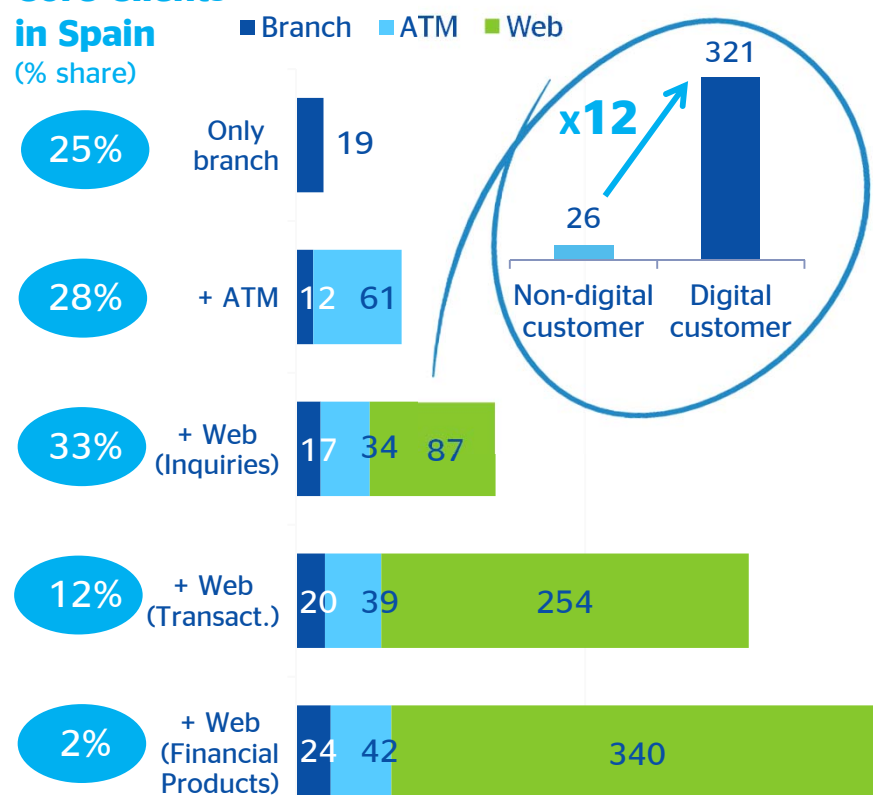
Digital transformation generating additional value

Transactions by type of relationship

Average number of annual transactions per customer

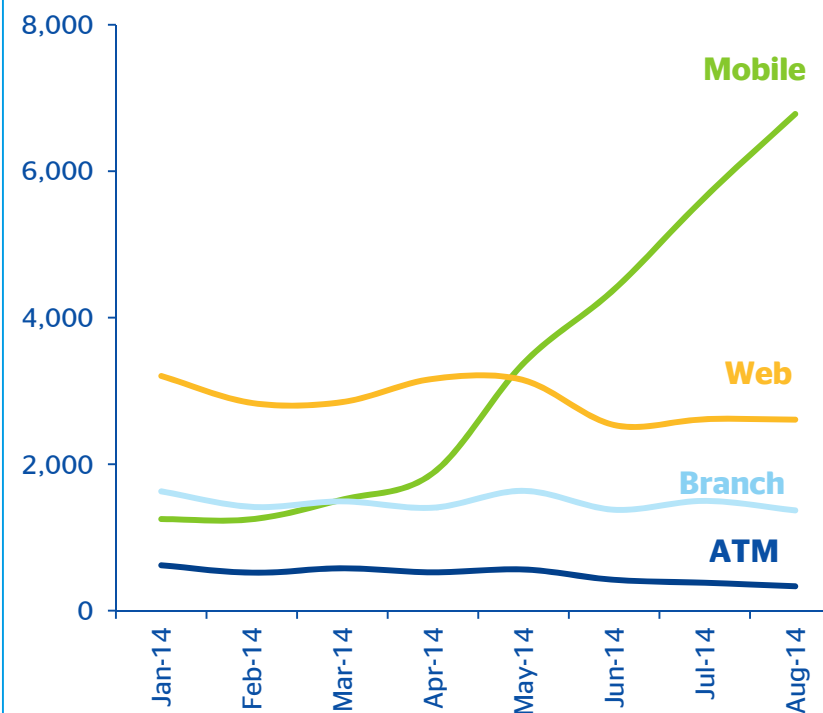
Core Clients in Spain

(% share)



Credit Card Consumer Financing

Number of transactions



NOTE: Non-digital customers are those that only use branches and ATMs.



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Macro

- ✓ **Spain will continue to grow faster than the EMU.** Internal demand growing by 2% in 2015.
- ✓ In the real estate market, prices have bottomed-out and demand is recovering.

**Spanish
Banking
Sector**

- ✓ Restructuring has led to **a more concentrated industry and a more rational competitive environment.**
- ✓ Taking advantage of this, **BBVA has gained market share** organically, and acquisitions have enhanced our leadership.

BBVA Spain

- ✓ **Core revenues growth:** reduction of deposits costs as the main driver of customer spread and signs of recovery in new loan production.
- ✓ **Cost of risk normalization on track.**
- ✓ Leading the **digital transformation process towards a more profitable and efficient network.**

BBVA Spain in the new growth cycle

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