

BBVA making the difference





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Spain

BBVA making the difference

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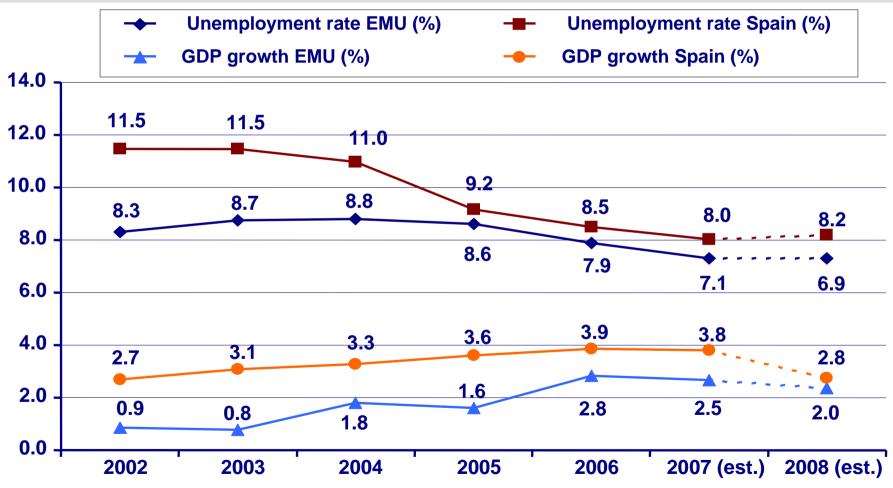


- Economic context
- CBB, Corporate & Business Banking Unit
  - CBB Today
  - Strategic plans
  - Recent financial results
  - Conclusions



#### The Economic Context in Spain

Ongoing economic growth, institutional stability and a buoyant labour market have propelled Spain to become the world's 9th largest economy in terms of GDP\*



Source: BBVA Economic Research Department. Data as of December each year (\*) IMF & WB Nominal GDP 2006



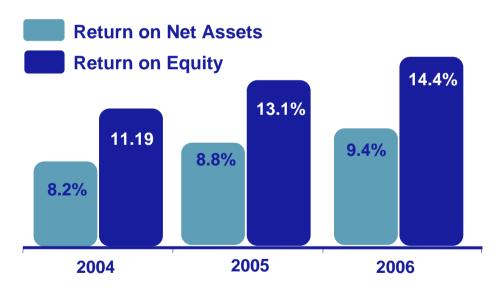
#### The Economic Context in Spain

Business dynamism: record profitability for non-financial companies

**Excellent coverage for Spanish companies** 

Non-Financial Corporations: Financial Costs' Coverage

**Net Operating Income/Financial Costs** 









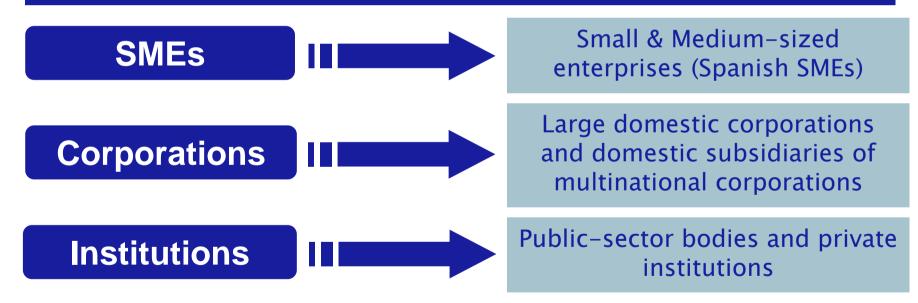
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#### Corporate & Business Banking Spain

## Corporate and Business Banking Spain "CBB"

A specialist BBVA Group division providing financial services for



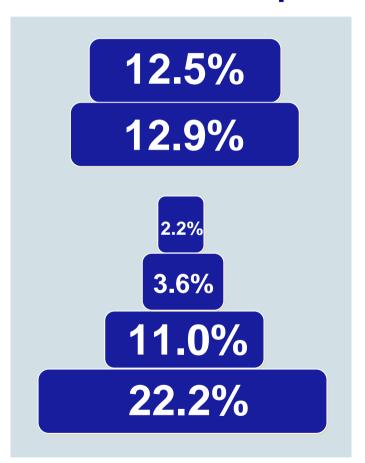
...whilst also offering a full range of transactional services and financial products specially designed for this customer base



#### What is CBB's weight in the BBVA Group?

#### % BBVA Group

Net profit*	522
Operating profit*	925
Employees (1)	2,200
Branches	289
Customer deposits	26,401
Customer lending	68,602



<sup>\*9</sup>M07 data (€m, excluding one-offs)

<sup>(1)</sup> Network branch employees



#### Strengths of CBB model

#### **Corporate & Business Banking**

1 CUSTOMER SEGMENTATION

Making the difference and specialization

CUSTOMER PROXIMITY

The largest distribution network

3 REGIONALISATION

Product specialists' proximity

RISK, ACTIVITY & TEAM

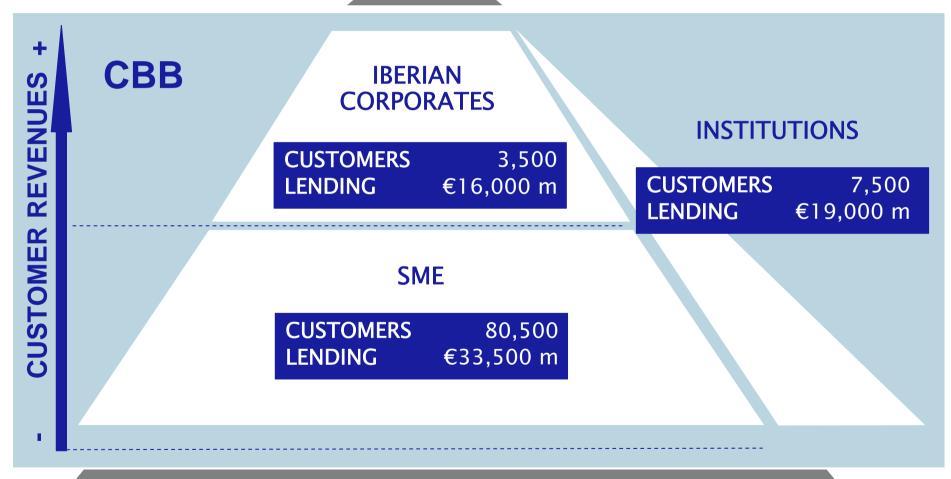
Integrated and focused model

#### **Boosting synergies among segments**



## SEGMENTATION: a focused distribution unit that sws us to meet the specific needs of the Customer

#### Global Businesses

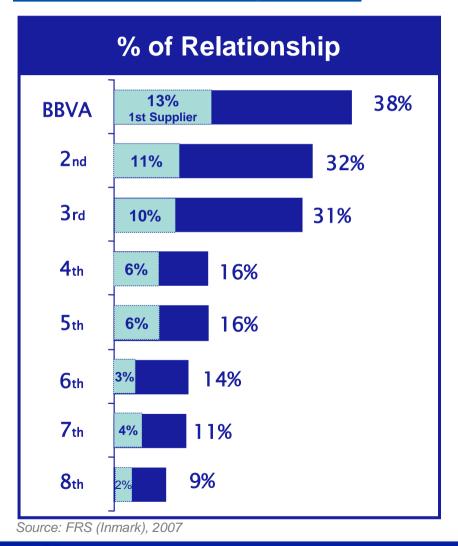


Retail Banking

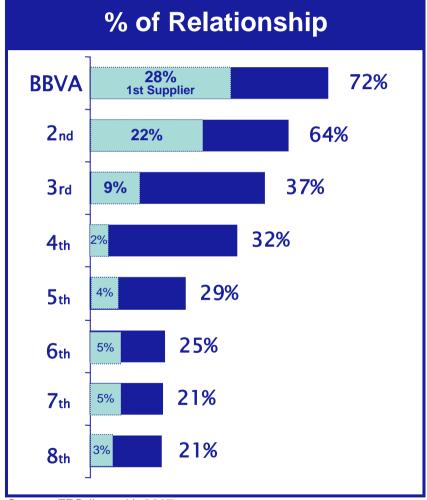


#### CBB: leaders in every customer segment (I)

#### → Small Enterprises



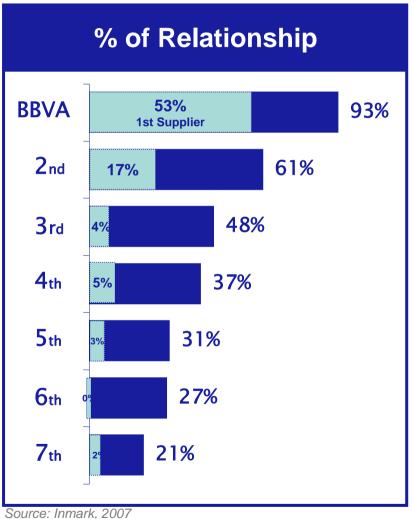
#### → Mid-caps



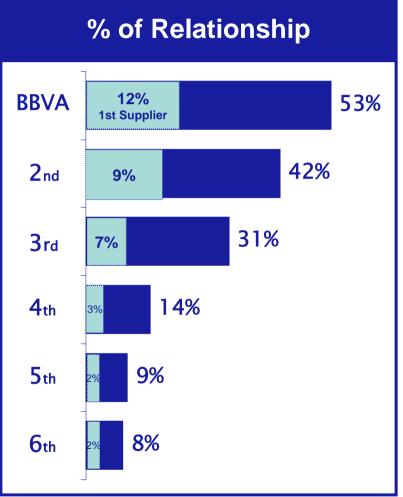


#### CBB: leaders in every customer segment (II)...

#### **Corporates**



#### Institutions



Source: Inmark, 2005 (2007 Inmark report pending)



#### ... and every product family

## Constantly growing, updating and improving product and service offering

### Transactional Products

-ings Mkt Sh. %

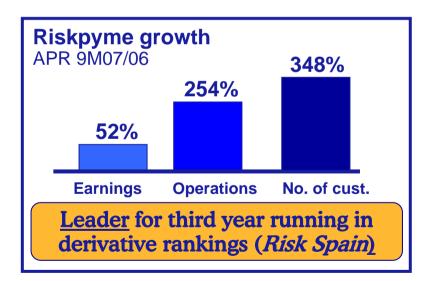
Confirming 32.5

Factoring 25.5

Leasing 23.6

Leadership

Value Added Products

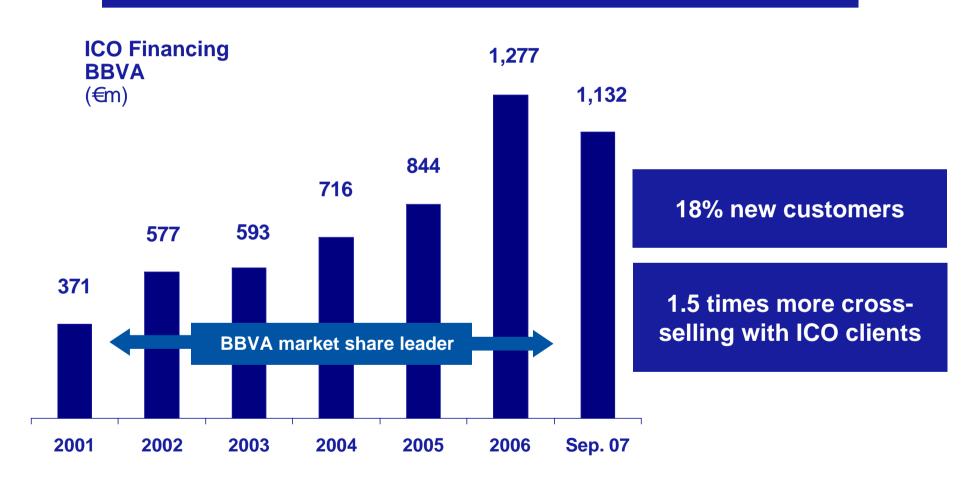


Leadership



#### ICO: public sponsor lending

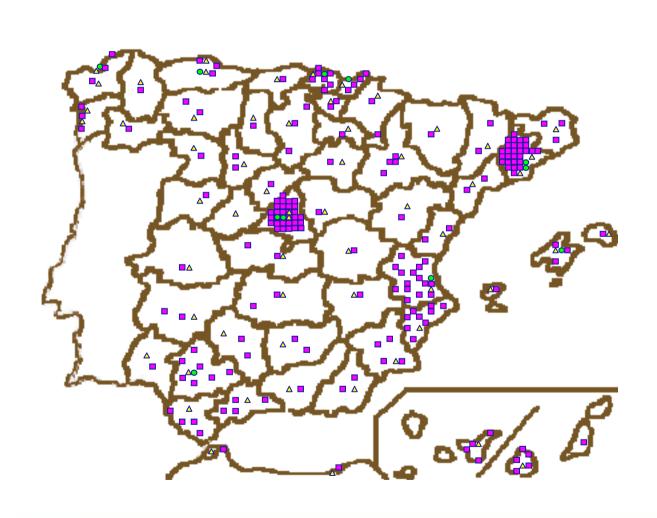
#### Main funding line for SMEs





#### **CUSTOMER PROXIMITY**

#### The largest distribution network in Spain



SMEs

Sep. 07

**Branch Network** 

221

**Sales Force** 

1,059

CORPORATES

**Branch Network** 

10

**Sales Force** 

107

**△** INSTITUTIONS

**Branch Network** 

58

**Sales Force** 

109

**TOTAL** 

**Branch Network** 

289

**Sales Force** 

1,275



## 3 REGIONALISATION

## A powerful platform that brings BBVA closer to our customers

With tailor-made solutions



More than 120 product specialists distributed throughout our network

# Added Value Product Specialists

Derivatives Factoring

Trans. Banking Inv. Banking

Insurance Renting (...)

#### With excellent results

Derivatives +52%

Insurance +45%

Investment Banking +108%

Allowing us to increase our customer base and wallet share





#### RISK, ACTIVITY & TEAM MANAGEMENT

a

**Risk Management** 

Focused and specialized risk policies

b

**Management Focused** 

**Customers driven** 

**EVA** driven

C

**Team Management** 

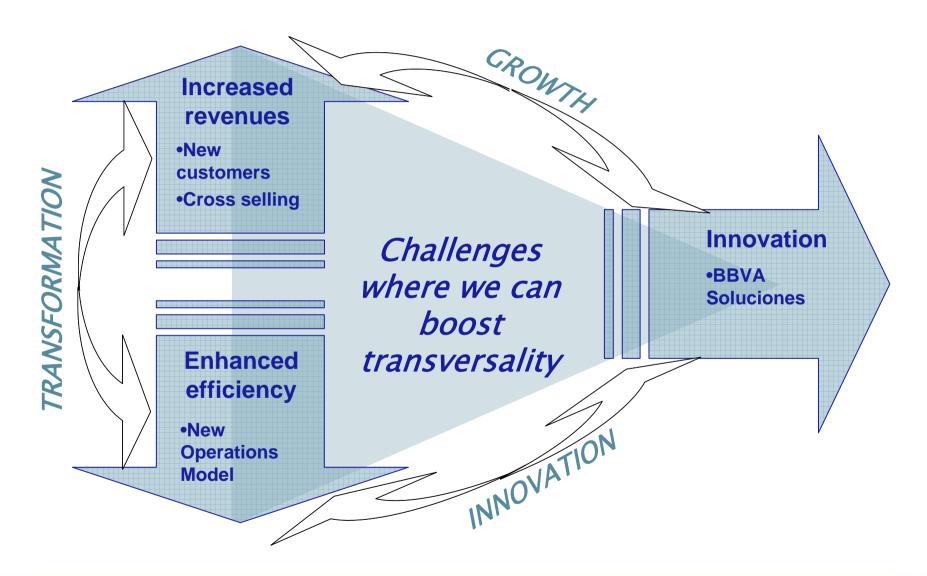
Recruitment plan Career development



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#### CBB has developed a permanent I + T + G model





## GROWTH: CBB is developing several projects to increase revenues

Investment Banking

Ad-hoc investment banking in BCB

Two lines of action

**Added value** 

Centralised Region

\_\_\_

Regionalisation

Recurrency

Insurance

Boost insurance broking businesses

Support from external specialists

Regionalisation

"Poros" Plan

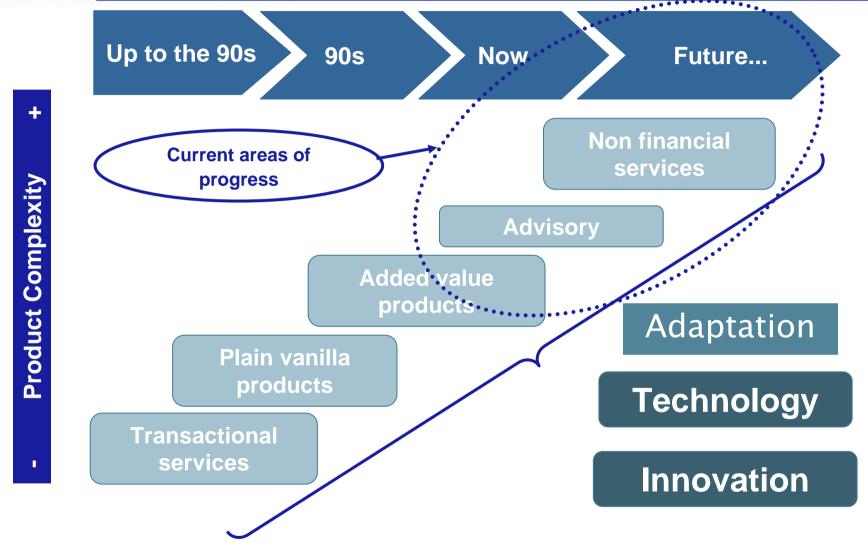
**Boost synergies between segments** 

Take advantage of CBB capillarity and encourage information pooling

Attract new customers and detect business opportunities



## INNOVATION: We are changing the way we do banking



**BBVA** is leading this process



#### INNOVATION: We are changing the way we do banking

Our business model offers professional services to the self-employed, micro-firms, SMEs, mid-caps and institutions

Professional business services

#### **BBVA** Soluciones



On-line help for SMEs and self-employed



Pioneer platform for HR services to SMEs



Mobility solutions (mobile devices)

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#### **New Operations Model**

Reallocation of staff and resources from administration to high value-added tasks

#### High-Value Operations Centre in Malaga OP Plus

centralizes the high-value operations of the Group in Spain, while less complex tasks will follow an externalization model similar to the one used by the bank until now



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#### **CBB:** Key figures

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**Net Interest Income** 

**Ordinary Revenues** 

**Operating Profit** 

**Net Attributable Profit** 

Loans

**Deposits** 

Efficiency ratio %

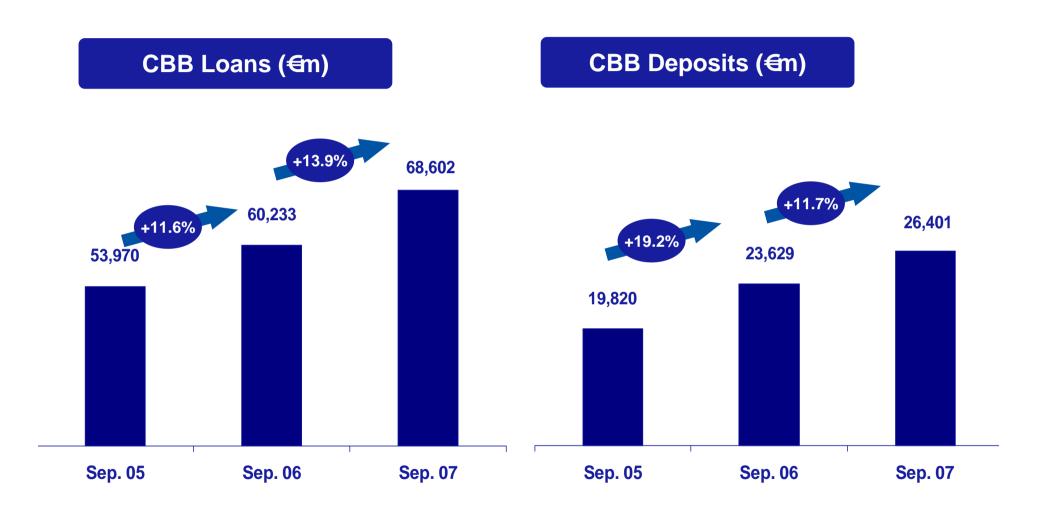
**Recurrency ratio %** 

( <del>€</del> m)	CAGR (sep06/07)	CAGR (sep05/06)
798	+ 18.7%	+7.8%
1,166	+ 17.6%	+10.9%
925	+ 21.7%	+13.1%
522	+ 30.4 %	+7.8%
68,602	+ 13.9%	+11.6%
26,401	+11.7 %	+19.2%
9M07	9M06	9M05
20.0	22.9	24.4
151.7	136.3	119.37

#### **Accelerating growth**

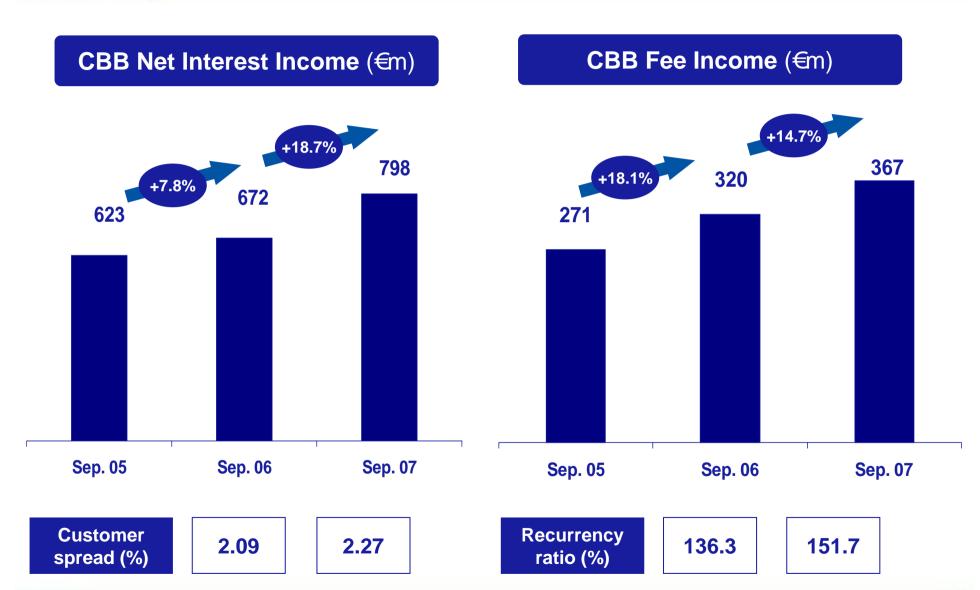


#### Solid lending and deposit growth...



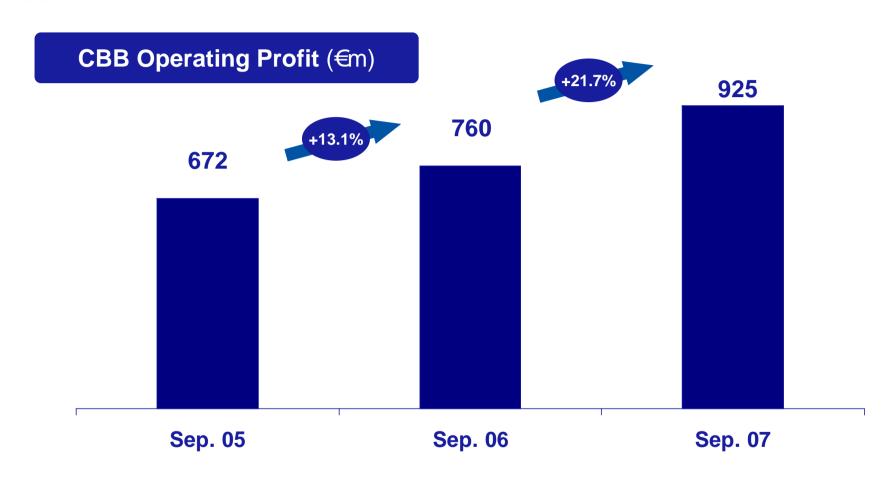


#### ... boosting revenues





## Strong performance of operating profit on an annual basis...

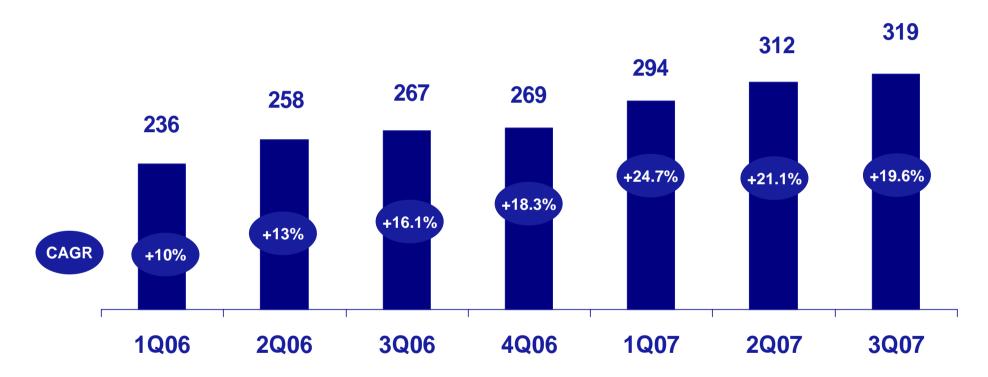


21 new branches opened during 2007



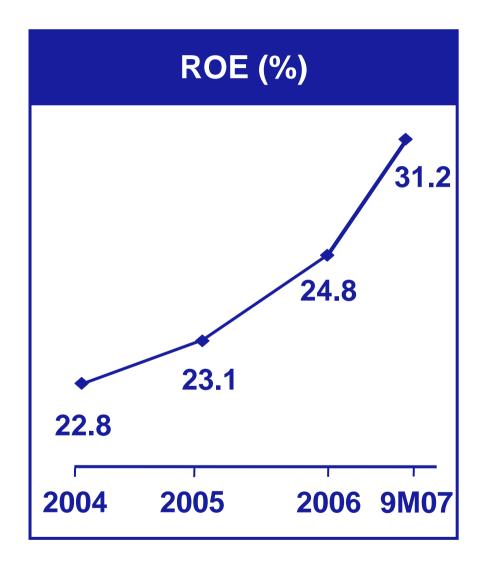
#### ... and also on a quarterly basis

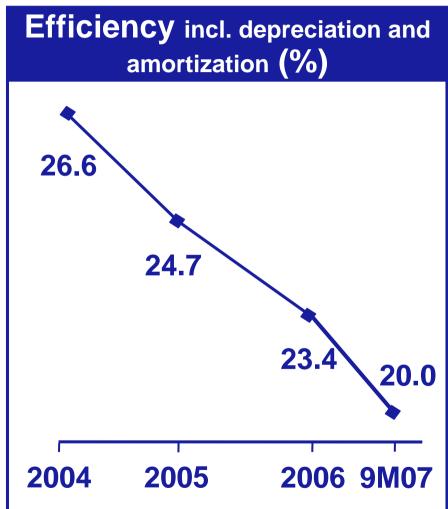
#### **CBB Operating Profit** (€m)





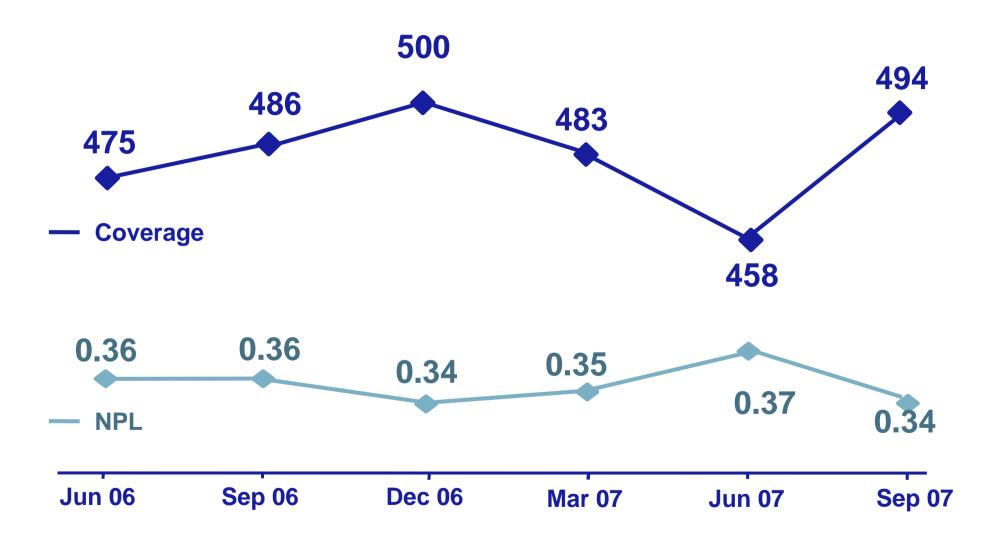
#### High levels of profitability and efficiency







#### Appropriate risk management (%)





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CBB is the leader in all 3 segments...

... providing sound, recurrent results

... implementing transformation plans to secure the unit's future growth

And with a proven track record and profitable business model

CBB is the Spanish benchmark among its peer group. We continue looking towards the future...



BBVA making the difference